

# Assembly and Operating Instructions







TFIFP1617.01.01

Art. No. TF-IFP1617



Hack Squat

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Hack Squat

## Dear customer,

Thank you for choosing a high-quality equipment of the brand Taurus<sup>®</sup>. Taurus<sup>®</sup> offers sports and fitness equipment for the sophisticated home sport and the equipment of fitness studios and business customers. With Taurus<sup>®</sup> fitness equipment, the focus is on what sport is all about: maximum performance! Therefore, the equipment is developed in close consultation with athletes and sports scientists. Because athletes know best what makes perfect fitness equipment.

Further information can be found at www.sport-tiedje.com.

## Intended Use

The equipment may only be used for its intended purpose.

This fitness equipment is suitable for home use, semi-professional use and commercial or professional use. The semi-professional sector includes, for example, institutional facilities such as hospitals, schools, hotels and associations. Professional use refers to commercial use, e.g. in a fitness studio.

## Disclaimer



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Product and manual are subject to change. Technical data can be changed without advance notice.

## **ABOUT THIS MANUAL**

Please carefully read the entire manual before installation and first use. The manual will help you to quickly set up the system and explains how to safely use it. Make sure that all persons exercising with the equipment (especially children and persons with physical, sensory, mental or motor disabilities) are informed about this manual and its contents in advance. In case of doubt, responsible persons must supervise the use of the equipment.

Due to ongoing changes and software optimisations, the manual may have to be updated. If you notice any discrepancies during assembly or use, please refer to the manual uploaded to the webshop. The latest manual is always available there.

This equipment has been manufactured according to the latest safety knowledge. As far as possible, potential safety hazards which could cause injury have been eliminated. Make sure to carefully follow



the instructions and that all parts are securely in place. If required, read through the instructions again to correct any mistakes.

Please pay close attention to the safety and maintenance instructions given here. The contract partner cannot be held liable for damage to health, accidents or damage to the equipment when it is not used in accordance with these instructions.

The following safety instructions may appear in this manual:

## ATTENTION

This notice indicates potentially hazardous situations which, if not avoided, may result in property damage.

## 

This notice indicates potentially hazardous situations which, if not avoided, may result in slight or minor injuries!

## MARNING

This notice indicates potentially hazardous situations which, if not avoided, may result in death or serious injuries!

## 

This notice indicates potentially hazardous situations which, if not avoided, will result in death or serious injuries!

## **i** NOTICE

This notice indicates further useful information.

Retain these instructions in a safe place for future reference, maintenance or when ordering replacement parts.





# 1.1 Technical Data

## Weight and Dimensions

Package dimenst	ions (L x W x H) approx.:	
No. 1:	151.5 cm x 90.5 cm x 48 cm	77.5 kg
No. 2:	186.5 cm x 35.5 cm x 23 cm	50.7 kg
Article weight (ne	et, excl. packaging) approx.:	100.6 kg
Set-up dimensior	ns (L x W x H) approx.:	198.2 cm x 148.5 cm x 131.8 cm
Maxmimum user Maximum load (t	5	150 kg 175 kg per side / 350 kg total
Class:		S

This equipment can be used with weight plates with a 50 mm hole and a maximum external diameter of 450 mm (not included in the scope of delivery).

# **1.2 Personal Safety**

## A DANGER

- + Before you start using the equipment, you should consult your physician that this type of exercise is suitable for you from a health perspective. Particularly affected are persons who: have a hereditary disposition to high blood pressure or heart disease, are over the age of 45, smoke, have high cholesterol values, are overweight and/or have not exercised regularly in the past year. If you are under medical treatment that affects your heart rate, medical advice is absolutely essential.
- + Note that excessive training can seriously endanger your health. Please also note that heart rate monitoring systems can be inaccurate. If you notice any signs of weakness, nausea, dizziness, pain, shortness of breath, or other abnormal symptoms, stop exercising immediately and seek advice from your doctor if necessary.
- + The owner must communicate all warnings and instructions to the user.

## MARNING

- + This equipment may not be used by children under the age of 14.
- + Children should not be allowed unsupervised access to the equipment.
- + Persons with disabilities must have a medical license and must be under strict observation when using the equipment.
- + The equipment is strictly for use by one person at a time.
- + If your equipment provides a safety key, the clip of the safety key must be attached to your clothing before starting your training. In the event of a fall, the EMERGENCY STOP of the equipment can be initiated.
- + Keep your hands, feet and other body parts, hair, clothing, jewellery and other objects well clear of moving parts.
- + During use, wear suitable sports clothing rather than loose or baggy clothing. When wearing sports shoes, make sure they have suitable soles, preferably made of rubber or other non-slip materials. Shoes with heels, leather soles, studs or spikes are unsuitable. Never exercise barefoot.
- + Always start each workout with a light warm-up and end with a cool-down phase.
- + Using the machine as a support during stretching exercises or attaching resistance bands, ropes or other accessories to it, may cause injuries.

## 

- + If your equipment needs to be connected to the power supply with a mains cable, make sure that the cable is not a potential tripping hazard.
- + Make sure that nobody is within the range of motion of the equipment during training so as not to endanger you or other persons.
- + Be aware that if adjustment devices are left protruding, they may impede the user's movement.

**Hack Squat** 

## ► ATTENTION

+ Do not insert any objects of any kind into the openings of the device.

# 1.3 Set-Up Place

## MARNING

+ Do not place the equipment in main corridors or escape routes.

## 

- + Choose a location in which to place the equipment such that there is enough free space/ clearance to the front, the rear and to the sides of the equipment.
- + The training room should be well ventilated during training and not be exposed to any draughts.
- + Choose the place in which to set up the equipment such that there is enough free space/ clearance to the front, the rear and to the sides of the equipment.
- + The free area in the direction from which the exercise equipment is accessed must be at least 0.6 m larger than the exercise area.
- + The set-up and mounting surface of the equipment should be flat, loadable and solid.
- + If your device is to be mounted on the wall/ceiling, make sure that you use the appropriate assembly material to avoid possible damages or personal injuries. The contractual partner accepts no liability for this.

## ATTENTION

- + The device may only be used in one building, in sufficiently tempered and dry rooms (ambient temperatures between 10°C and 35°C). The equipment should not be used outdoors or in rooms with high humidity (over 70%) like swimming pools.
- + A floor protective mat/equipment underlay can help to protect high-quality floor coverings (parquet, laminate, cork, carpets) from dents and sweat and can help to level out slight unevenness.
- + For Class S and I equipment, the exercise equipment may only be used in areas where access, supervision and control are specifically regulated by the owner.



## 2.1 General Instructions

## **DANGER**

+ Do not leave any tools, packaging materials such as foils or small parts lying around, as otherwise there is a danger of suffocation for children. Keep children away from the equipment during assembly.

## MARNING

+ Pay attention to the instructions attached to the equipment in order to reduce the risk of injuries.

## 

- + Ensure to have sufficient room for movement in each direction during assembly.
- + The assembly of the equipment must be carried out by at least two adults. If in doubt, seek the help of a third technically skilled person.

## ATTENTION

+ To prevent damage to the equipment and the floor, assemble the equipment on a mat or packaging board.

## **i** NOTICE

- + In order to make the assembly as simple as possible, some screws and nuts to be used can already be pre-assembled.
- + Ideally, assemble the equipment at its later set-up place.

## 2.2 Scope of Delivery

The scope of delivery consist of the following parts. At the beginning, check whether all parts and tools belonging to the device are included in the scope of delivery and whether damage has occurred. In the event of complaints, the contractual partner must be contacted directly.

## 

If parts of the scope of delivery are missing or damaged, the assembly must not be carried out.





Hardware
pack



## Part no. Description

## Quantity

1	Middle Base Frame ASSY	1
2	Rear Base Frame ASSY	1
3	Front Base Frame ASSY	1
4	Rear Upright	1
5	Foot Plate	1
6	Top Tube ASSY	1
7	Linear Shaft	2
8	Carriage ASSY	1
9	Limiting Shaft	1
10	Weight Plate Storage ASSY	4
11	Seat Pad	1
12	Back pad	2
	Hardware pack	1
	Manual	1



# 2.3 Assembly

Before assembly, take a close look at the individual assembly steps shown and carry out the assembly in the order given.

## **i** NOTICE

- + First loosely screw all parts together and check that they fit properly. Tighten the screws using the tool only when you are instructed to do so.
- + If you have difficulty recognising the graphics, we recommend that you open and/or download the PDF instructions stored in the webshop on your end device (e.g. smartphone, tablet or PC). There you have the option of zooming in closer.
- + For better readability, the addition "ASSY" to the name of some assembly components has been omitted in the assembly instructions. The abbreviation refers to components that consist of more than one component but have been pre-assembled by factory. Please note that the abbreviation is used in the parts lists and exploded drawings as it may be relevant for ordering spare parts.

## **Required Tools**



## Step 1: Assembly of the Base Frames

## **i** NOTICE

Do not tighten bolts and nuts completely yet. Leave room for adjustments.

Assemble the rear base frame (2) and the front base frame (3) to the middle base frame (1) with four bolts (14) eight flat washers (19) and four lock nuts (23).



## Step 2: Assembly of the Rear Upright and Foot Plate

- 1. Assemble the rear upright (4) to the rear base frame (2) with two bolts (17), two flat washers (19) and two spring washers (21).
- 2. Assemble the foot plate (5) to the middle base frame (1) and the front base frame (3) with two bolts (17), four screws (18), six flat washers (19), two spring washers (21) and four lock nuts (23).
- 3. Tighten the bolts and nuts with the appropriate tools.



## Step 3: Assembly of the Linear Shafts

## **i** NOTICE

Do not tighten bolts and nuts completely yet. Leave room for adjustments.

Attach two linear shafts (7) to the limiting shaft (9) with four bolts (15), eight flat washers (19) and four lock nuts (23).



## Step 4: Assembly of the Carriage

## **i** NOTICE

Two persons are needed to complete this step safely.

- 1. Slide two linear shafts (7) into the carriage (8).
- 2. Insert the linear shafts (7) into the holes of the middle base frame (1).
- 3. Slide the carriage (8) towards the bottom and hold it in place.
- 4. Attach the top tube (6) to the linear shafts (7) and the rear upright (4).
- 5. Assemble the linear shafts (7) to the middle base frame (1) with four bolts (16), four flat washers (20), four spring washers (22), two bolts (14), four flat washers (19) and two lock nuts (23).
- 6. Tighten the bolts and nuts with the appropriate tools.



## Step 5: Assembly of Weight Plate Storage, Seat Pad and Back Pad

- 1. Assemble four weight plate storages (10) to the rear upright (4) with four bolts (14), eight flat washers (19) and four lock nuts (23).
- 2. Assemble the seat pad (11) to the carriage (8) with two screws (13) and two flat washers (19).
- 3. Assemble two back pads (12) to the carriage (8) with four bolts (17) and four flat washers (19).
- 4. Tighten the bolts and nuts with the appropriate tools.



## Step 6: Anchoring the Equipment to the Ground (Optional)

You have the option to anchor the equipment to the ground. This step is not mandatory. Required tools, bolts and dowels are not included in the scope of delivery.

## ► ATTENTION

- + Not every type of flooring is suitable for anchoring.
- + Consider the condition of your floor to determine which assembly material is suitable.
- + Make sure there are no pipes, cables or wires running in the floor where you anchor the equipment.
- + A hand drill is required to anchor the equipment. Make sure to use suitable drilling attachment. The contractor can not be held liable for any damages to the floor.
- 1. Drill a total of four holes in the floor with a hand drill.
- 2. Insert suitable dowels into the holes.
- 3. Attach the equipment to the floor with suitable bolts.



## **Adjustment and Exercise Instructions**

## Load and Unload Weight Plates

## 

- + Make sure to always use some sort of weight collar when exercising with external weights.
- + Never store unused weight plates on the floor.
- + Store unused weight plates on a weight rack.

## ATTENTION

- + The weight horn is compatible with 50 mm weight plates with a maximum external diameter of 450 mm.
- + Weight plates and weight collars are not included in the scope of delivery.
- + Do not load more than 175 kg on each weight horn.
- 1. To load the weight horn, carefully grab one weight plate at a time with both hands.
- 2. Slide each weight plate onto the weight horn one by one until you have reached your desired training weight.
- 3. Attach a weight collar to secure the weight plates from sliding off.
- 4. To unload the weight horn, take off the weight collar.
- 5. Slide each weight plate off of the weight horn with both hands one by one.



## **Rail Wheel Adjustment**

## **i** NOTICE

Adjust the wheels on a needed basis when the carriage feels loosen on the rails.

- 1. Losen the screws like shown from 1 to 4.
- 2. Carefully tighten the screws 2 & 4 until the wheels have contact with the linear shafts.
- 3. Roll the carriage back and forth to test for smoothness.
- 4. If the carriage doesn't roll smoothly, make necessary adjustments.
- 5. As soon as the carriage rolls smoothly, tighten the screws just enough so that the carriage still rolls smoothly.



## **Exercise Instructions**

- 1. Add your desired amount of weight plates to the weight horns.
- 2. Push your back against the back pad, hold the handle and place your feet on the foot plate.
- 3. From the starting position with straight legs: slowly bend your knees.
- 4. Slowly straighten your legs and return to the starting position.
- 5. When you finished exercising: push the adjustable handle down and hang the safety hook on the limiting shaft.

## **3.1 General Instructions**

#### **WARNING**

- + The storage location should be chosen so that improper use by third parties or children can be prevented.
- + If your equipment does not have transportation wheels, the equipment must be disassembled before transportation.

#### ATTENTION

+ Make sure that the equipment is protected from moisture, dust and dirt in the selected storage location. The storage location should be dry and well ventilated and have a constant ambient temperature between 10°C and 35°C.

## 4.1 General Instructions

## MARNING

+ Do not make any improper changes to the equipment.

## 

+ Damaged or worn components may affect your safety and the life of the equipment. Safety can only be guaranteed if you check the equipment regularly for wear and damage. Replace damaged or worn components immediately. In such a case, contact the contract partner. The equipment must not be used until it has been repaired. If necessary, use only original spare parts.

## ATTENTION

+ In addition to the instructions and recommendations for maintenance and care given here, additional service and/or repair work may be necessary; this must only be carried out by authorised service technicians.

## 4.2 Faults and Fault Diagnosis

The equipment undergoes regular quality controls during production. Nevertheless, faults or malfunctions may occur. Frequently, individual parts are responsible for these disturbances, an exchange is usually sufficient. Please refer to the following overview for the most common errors and how to correct them. If the equipment still does not function properly, contact your contract partner.

Fault	Cause	Solution
Squeaking & cracking noises	Screw connections loosened or too tight	+ Check or lubricate screw connections*
Unit wobbles	<ul><li>+ Uneven ground</li><li>+ Loose screw connections</li></ul>	<ul><li>+ Align unit</li><li>+ Tighten screw connections</li></ul>

\* With a grease-free silicone oil or silicone spray.

# 4.3 Maintenance and Inspection Calendar

To avoid damage from body sweat, the equipment must be cleaned with a damp towel (no solvents!) after each training session.

The following routine tasks must be performed at the specified intervals:

Part	Weekly	Monthly	Quarterly
Screw connections		I	
Cushions	С		
Legend: C = clean; I = inspect			

DISPOSAL 5

At the end of its operational life, this equipment cannot be disposed of in normal household waste. Instead, it must be disposed of via an recycling centre. Further information can be obtained from your local authority's recycling service.



The materials can be recycled as per their symbols. Through the reuse, recycling of materials or other forms of recovery of old equipment, you make an important contribution to the protection of the environment.



# 6 RECOMMENDED ACCESSORIES

To make your training experience even more efficient and pleasant, we recommend that you add suiting accessories to your fitness equipment. For training equipment like smith machines, weight benches or racks this could for example be a **floor mat**, which makes your fitness equipment stand more securely and also protects the floor from sweat but it could be also **additional weights**, **handles**, **foot straps** for leg exercises or **triceps ropes**. For some smith machines, there are also optional add-ons such as **leg presses** that make your workout even more intense and comprehensive.

Our range of accessories offers the highest quality and makes training even better. If you would like to find out more about compatible accessories, please go to the detail page of the product in our webshop (the easiest way is to enter the article number in the search field above) and go to the recommended accessories on this page. Of course, you can also contact our customer service: by telephone, e-mail, in one of our branches or via our social media channels. We will be happy to advise you!



weight block extension

## 7.1 Serial Number and Model Name

In order to provide you with the best possible service, please have the model name, article number, serial number, exploded drawing and parts list ready. The corresponding contact options can be found in chapter 10 of this operating manual.

## **i** NOTICE

The serial number of your equipment is unique. It's located on a white sticker. The exact position of this sticker is shown in the following illustration.

Enter the serial number in the appropriate field.



## Serial number:

#### Brand / Category:

Taurus / multi gym

#### Model Name:

Hack Squat

## Article Number:

TF-IFP1617







# 7.2 Parts List

## Overall

ltem no.	Part no.	Description	Qty.
1	IFP161701ASSY	Middle Base Frame ASSY	1
2	IFP161702ASSY	Rear Base Frame ASSY	1
3	IFP161703ASSY	Front Base Frame ASSY	1
4	IFP16170400	Rear Upright	1
5	IFP16170500	Foot Plate	1
6	IFP161706ASSY	Top Tube ASSY	1
7	IFP16170700	Linear Shaft	2
8	IFP161708ASSY	Carriage ASSY	1
9	IFP16170900	Limiting Shaft	1
10	IFP161710ASSY	Weight Plate Storage ASSY	4
11	IFP16172000	Seat Pad	1
12	IFP16172100	Back Pad	2
13	GB70M10*115*115DHS18	Socket Head Cap Screw M10*115	2
14	GB5780M10*100DHS20	Hex Head Bolt M10*100	10
15	GB5780M10*75DHS20	Hex Head Bolt M10*75	4
16	GB5781M12*30DHS20NL	Hex Head Bolt M12*30	4
17	GB5781M10*30DHS20	Hex Head Bolt M10*30	8
18	CNLM10*60DHS20	Flat Head Cap Screw M10*60	4
19	GB9510DHS2	Flat Washer Φ11*Φ20*2	42
20	GB9512DHS2	Flat Washer Φ13*Φ24*2.5	4
21	GB9310DHS12	Spring Washer Φ10	4
22	GB9312DHS12	Spring Washer Φ12	4
23	NM10DHS2	Nylon Lock Nut M10	18
24	NBS6DHS	Hex Key S=6	1
25	NBS8DHS	Hex Key S=8	1
26	YHY	Lube	1

## Middle Base Frame ASSY (1)

Grade no.	Part no.	Description	Qty.
1.1	IFP16170100	Middle Base Frame	1
1.2	RS17000400	Rubber Bumper	1
1.3	GB70M10*25DHS20NL	Socket Head Cap Screw M10*25	2
1.4	KPSFID2800	Plastic Insert Cap ⊠50.8*76.2	2

## Rear Base Frame ASSY (2)

Grade no.	Part no.	Description	Qty.
2.1	IFP16170200	Rear Base Frame	1
2.2	GB17880.5M6*16.5DS17	Flat Head Hexagon Riveted Nut M6*16.5	2
2.3	IFP12013300	Plastic Horizontal Rectangular Shoe	2
2.4	GB818M6*20DHS2	Cross Recessed Pan Head Screw M6*20	2

## Front Base Frame ASSY (3)

Grade no.	Part no.	Description	Qty.
3.1	IFP16170300	Front Base Frame	1
3.2	GB17880.5M6*16.5DS17	Flat Head Hexagon Riveted Nut M6*16.5	2
3.3	IFP12013300	Plastic Horizontal Rectangular Shoe	2
3.4	GB818M6*20DHS2	Cross Recessed Pan Head Screw M6*20	2

## Top Tube ASSY (6)

Grade no.	Part no.	Description	Qty.
6.1	IFP16170600	Top Tube	1
6.2	PBF30013	Pipe Plug ⊠76.2	2

# Carriage ASSY (8)

Grade no.	Part no.	Description	Qty.
8.1	IFP16170800ASSY	Carriage ASSY	1
8.2	IFP16171100	Cover Plate LT	1
8.3	IFP16171200	Cover Plate RT	1
8.4	IFP161713ASSY	Adjustable Handle ASSY	1
8.5	IFP16171400	Swing Bracket	1
8.6	IFP16171500	Safety Hook	1
8.7	IFP16171600	Connecting Plate	2
8.8	CLH3002100	Rail Wheel Axle	2
8.9	IFP16171700	Torsional Spring	1
8.10	BNH2472-2V1	Rail Wheel⊠1 Bushing⊠	4
8.11	BNH2472	Rail Wheel	4
8.12	CSM6001900	Shoulder Bolt Alloy 3/8"*64.5	1
8.13	YLS0.5*13*108DHS20	Hex Head Bolt 1/2"-13UNC*108	4
8.14	YLS0.5*13*38DHS2	Hex Head Bolt 1/2"-13UNC*38	4
8.15	YYNL0.375*16*76.2DS20	Socket Head Cap Screw 3/8"-16UNC*76.2	4
8.16	YDQ13.5*27*2DHS2	Flat Washer Φ13.5*Φ27*2	10
8.17	YTDQ13.5*21.3*2.5DHS12	Spring Washer 1/2"	8
8.18	YDQ10.5*21*1.8DHS2	Flat Washer Φ10.5*Φ21*1.8	1
8.19	GB956DHS2	Flat Washer Φ6.6*Φ12*1.6	2
8.20	YNM0.375*16*7DHS2	Nylon Lock Nut 3/8"-16UNC*7	1
8.21	NM6DHS2	Nylon Lock Nut M6	2
8.22	IFP16171900	Shoulder Shaft	2
8.23	GB894.18FH12	Circlip For Shaft Φ8	2
8.24	GB70M6*30DHS2	Socket Head Cap Screw M6*30	2

## Carriage Sub ASSY (8.1)

Grade no.	Part no.	Description	Qty.
8.1.1	IFP16170800	Carriage	1
8.1.2	V39500	Aluminium Grip Ring Φ25.4	2
8.1.3	FE97031800	Ф25.4 Grip	2
8.1.4	V39600	Aluminium Grip Cap Φ25.4	2
8.1.5	YZGB7710-32*3.2N19NL	Socket Set Screw 10-32UNF*3.2	8
8.1.6	HF985A1500	Weight Horn Rubber Donut	2
8.1.7	IFP17113400	Weight Horn Sleeve Ф50*400	2
8.1.8	IFP16053100	Weight Horn Plastic Cap	2
8.1.9	KPSFID2800	Plastic Insert Cap ⊠50.8*76.2	2
8.1.10	CW40393-101	Rubber Bumper Ф50.8*34.9	1
8.1.11	BNH0720	Hole Plug Φ10	4
8.1.12	C011PL1900	Bushing Φ28*8.5	2

## Adjustable Handle ASSY (8.4)

Grade no.	Part no.	Description	Qty.
8.4.1	IFP16171300	Adjustable Handle	1
8.4.2	CG50001700	Yellow Grip Φ19*70	1
8.4.3	C015PL2300	Sleeve Ф15.2*Ф10*18	1

## Weight Plate Storage ASSY (10)

Grade no.	Part no.	Description	Qty.
10.1	IFP16171000	Weight Plate Storage	1
10.2	HF985A1500	Weight Horn Rubber Donut	1
10.3	IFP12013500	Weight Horn Plastic Cap	1
10.4	IFP12013400	Weight Horn Sleeve Ф50*250	1

# 7.3 Exploded Drawing

# Overall



## Middle Base Frame ASSY (1)









Training equipment from Taurus<sup>®</sup> is subject to strict quality control. However, if a fitness equipment purchased from us does not work perfectly, we take it very seriously and ask you to contact our customer service as indicated. We are happy to help you by phone via our service hotline.

#### **Error Descriptions**

Your fitness equipment is developed for long-term, high-quality training. However, should a problem arise, please first read the operating instructions. For further assistance, please contact your contract partner or call our service hotline. To ensure your problem is solved as quickly as possible, please describe the defect as exactly as possible.

In addition to the statutory warranty, we provide a warranty for every fitness equipment purchased from us according to the following provisions.

#### Your statutory rights are not affected.

#### Warrantee

The warrantee is the first/original buyer and/or any person who received a newly purchased product as a gift from the original buyer.

## Warranty period

The warranty periods, shown on our web shop, begin on delivery of the fitness equipment. The respective warranty periods for your equipment can be found on its product website.

## **Repair Costs**

According to our choice, there will either be a repair, a replacement of individual damaged parts or a complete replacement. Spare parts, that have to be mounted while assembling the equipment, have to be replaced by the warrantee personally and are not a part of repair. After the expiration of the warranty period, the responsibility for parts costs, repair costs, installation costs and delivery costs lies with the warranty holder.

## The terms of use are defined as follows:

- + Home use: solely for private use in private households up to 3 hours per day
- + Semi-professional use: up to 6 hours per day (e. g. rehabilitation centres, hotels, clubs, company gyms)
- + Professional use: more than 6 hours per day (e. g. commercial gyms)

## **Warranty Service**

Within the warranty period, equipment which develops faults as a result of material or manufacturing defects, will be repaired or replaced at our discretion. Ownership of equipment or parts of equipment which have been replaced is transferred to us. The warranty period is not extended nor does a new warranty period begin following repair or replacement under the warranty.

#### Warranty Conditions

For the warranty to be valid, the following steps must be taken:

Please contact our customer service by email or phone. If the product under warranty has to be sent in for repair, the seller bears costs. After expiry of the warranty, the buyer bears the costs of transport and insurance. If the fault is covered by our warranty, you will receive a new or repaired equipment in return.

#### Warranty claims are invalid in case of damage resulting from:

- + misuse or improper handling
- + environmental influences (moisture, heat, electrical surge, dust, etc.)
- + failure to follow the current safety measures for the equipment
- + failure to follow the operating instructions
- + use of force (e.g. hitting, kicking, falling)
- + interventions which were not carried out by one of our authorized service centres
- + unauthorised repair attempts

#### **Proof of Purchase and Serial Number**

Please make sure that you are able to provide the appropriate receipt when claiming on your warranty. So that we can clearly identify the model of your equipment, and for the purposes of our quality control, you will need to give the serial number of your equipment, when contacting the service team. Where possible please have your serial number and your customer number ready when you call our service hotline. It will help us to deal with your request swiftly.

If you cannot find the serial number on your fitness equipment, our service team is at your disposal to offer further information.

## Service outside of the Warranty Period

We are also happy to issue an individual cost estimate if there is a problem with your fitness equipment after the warranty has expired, or in cases which do not fall under the terms of the warranty, e.g. normal wear and tear. Please contact our customer service team to find a quick and cost-effective solution to your problem. In such a case you will be responsible for the delivery costs.

#### Communication

Many problems can be solved just by speaking to us as your specialist supplier. We know how important it is to you as a user of the fitness equipment to have problems solved quickly and simply, so you can enjoy working out with minimal interruption. For that reason, we also want to resolve your queries quickly and in a straightforward manner. Thus, please always keep your customer number and the serial number of the faulty equipment handy.

DE	DK	FR
ТЕСНИК	TEKNIK OG SERVICE	<b>TECHNIQUE &amp; SERVICE</b>
<ul> <li>+49 4621 4210-900</li> <li>+49 4621 4210-698</li> <li>technik@sport-tiedje.de</li> <li>Öffnungszeiten entnehmen Sie unserer Homepage.</li> </ul>	<ul> <li>80 90 16 50         <ul> <li>+49 4621 4210-945</li> </ul> </li> <li>info@fitshop.dk</li> <li>Åbningstider kan findes på hjemmesiden.</li> </ul>	<ul> <li>         +33 (0) 189 530984 +49 4621 42 10 933      </li> <li>         info@fitshop.fr     </li> <li>         Vous trouverez les heures d'ouverture sur notre site Internet.     </li> </ul>
SERVICE	PL	BE
(kostenlos)	DZIAŁ TECHNICZNY I SERWIS	<b>TECHNIQUE &amp; SERVICE</b>
<ul> <li>04621 4210 - 0</li> <li>info@sport-tiedje.de</li> <li>Öffnungszeiten entnehmen Sie unserer Homepage.</li> </ul>	<ul> <li>22 307 43 21 +49 4621 42 10-948</li> <li>info@fitshop.pl</li> <li>Godziny otwarcia można znaleźć na stronie głównej.</li> </ul>	<ul> <li>02 732 46 77 +49 4621 4210 933</li> <li>info@fitshop.be</li> <li>Vous trouverez les heures d'ouverture sur notre site Internet.</li> </ul>
UK	NL	INT
UK CUSTOMER SUPPORT CUSTOMER SUPPORT 00800 2020 2772 +494621 4210 944 info@sport-tiedje.co.uk You can find the opening hours on our homepage.	NL TECHNISCHE DIENST & SERVICE +31 172 619961 service@fitshop.nl De openingstijden vindt u op onze homepage.	INT TECHNICAL SUPPORT & SERVICE +49 4621 4210-944 service-int@sport-tiedje.de You can find the opening hours on our homepage.
CUSTOMER SUPPORT CUSTOMER SUPPORT 00800 2020 2772 +494621 4210 944 info@sport-tiedje.co.uk You can find the opening hours	TECHNISCHE DIENST & SERVICE +31 172 619961 Service@fitshop.nl De openingstijden vindt u op	TECHNICAL SUPPORT & SERVICE +49 4621 4210-944 service-int@sport-tiedje.de You can find the opening
CUSTOMER SUPPORT Substantiation 00800 2020 2772 +494621 4210 944 Substantiation of the opening hours Substantiation on our homepage.	<ul> <li>TECHNISCHE DIENST &amp; SERVICE</li> <li>↔ +31 172 619961</li> <li>iservice@fitshop.nl</li> <li>① De openingstijden vindt u op onze homepage.</li> </ul>	<ul> <li>TECHNICAL SUPPORT &amp; SERVICE</li> <li>↔ +49 4621 4210-944</li> <li>service-int@sport-tiedje.de</li> <li>↔ You can find the opening hours on our homepage.</li> </ul>

Please find a detailed overview including address and opening hours for all stores of the Sport-Tiedje Group in Germany and abroad on the following website:

www.sport-tiedje.com/en/stores

# WE LIVE FITNESS

#### WEBSHOP AND SOCIAL MEDIA

Sport-Tiedje is Europe's largest specialist store for home fitness equipment with currently over 70 stores and one of the world's most renowned online mail order companies for fitness equipment. Private customers order via the 25 web shops in the respective national language or have their desired equipment assembled on site. In addition, the company supplies fitness studios, hotels, sports clubs, companies and physio practices with professional equipment for endurance and strength training.

Sport-Tiedje offers a wide range of fitness equipment from renowned manufacturers, high-quality in-house developments and comprehensive services, such as a build-up service and sports scientific advice before and after the purchase. The company employs numerous sports scientists, fitness trainers and competitive athletes.

Visit us also on our social media platforms or our blog!



Hack Squat



