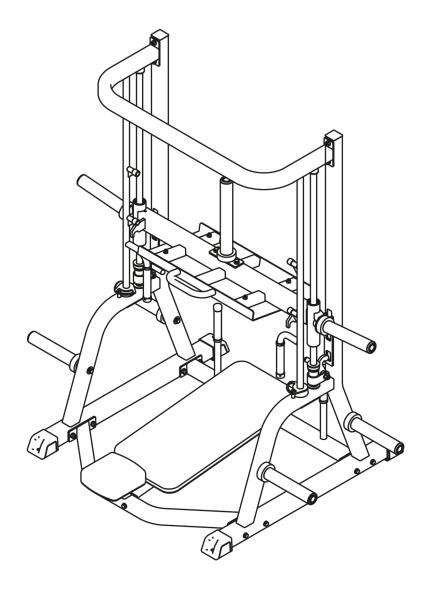
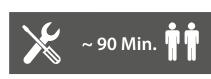


Assembly and Operating Instructions









SESS7152.01.01

SKU: SESS7152

Content

1	GENERAL INFORMATION	7
1.1	Technical Data	7
1.2	Personal Safety	8
1.3	Set-Up Place	9
2	ASSEMBLY	10
2.1	General Instructions	10
2.2	Scope of Delivery	10
2.3	Assembly	12
3	STORAGE AND TRANSPORT	17
3.1	General Instructions	17
4	TROUBLESHOOTING, CARE AND MAINTENANCE	17
4.1	General Instructions	17
4.2	Faults and Fault Diagnosis	17
4.3	Maintenance and Inspection Calendar	18
5	DISPOSAL	18
6	RECOMMENDED ACCESSORIES	19
7	ORDERING SPARE PARTS	20
7.1	Serial Number and Model Name	20
7.2	Parts List	21
7.3	Exploded Drawing	25
8	WARRANTY	29
9	CONTACT	31

Dear customer,

Thank you for choosing a high-quality equipment of the brand Taurus®. Taurus® offers sports and fitness equipment for the sophisticated home sport and the equipment of fitness studios and business customers. With Taurus® fitness equipment, the focus is on what sport is all about: maximum performance! Therefore, the equipment is developed in close consultation with athletes and sports scientists. Because athletes know best what makes perfect fitness equipment.

Further information can be found at www.sport-tiedje.com.

Intended Use

The equipment may only be used for its intended purpose.

The equipment is suitable for home use and semi-professional use (e.g. hospitals, clubs, hotels, schools, etc.). The equipment is not suitable for commercial or professional use (e.g. fitness studio).

Disclaimer



©2011 Taurus® is a registered brand of the company Sport-Tiedje GmbH. All rights reserved. Any use of this trademark without the explicit written permission of Sport-Tiedje is prohibited.

Product and manual are subject to change. Technical data can be changed without advance notice.

ABOUT THIS MANUAL

Please carefully read the entire manual before installation and first use. The manual will help you to quickly set up the system and explains how to safely use it. Make sure that all persons exercising with the equipment (especially children and persons with physical, sensory, mental or motor disabilities) are informed about this manual and its contents in advance. In case of doubt, responsible persons must supervise the use of the equipment.

Due to ongoing changes and software optimisations, the manual may have to be updated. If you notice any discrepancies during assembly or use, please refer to the manual uploaded to the webshop. The latest manual is always available there.

This equipment has been manufactured according to the latest safety knowledge. As far as possible, potential safety hazards which could cause injury have been eliminated. Make sure to carefully follow

the instructions and that all parts are securely in place. If required, read through the instructions again to correct any mistakes.

Please pay close attention to the safety and maintenance instructions given here. The contract partner cannot be held liable for damage to health, accidents or damage to the equipment when it is not used in accordance with these instructions.

The following safety instructions may appear in this manual:

► ATTENTION

This notice indicates potentially hazardous situations which, if not avoided, may result in property damage.

CAUTION

This notice indicates potentially hazardous situations which, if not avoided, may result in slight or minor injuries!

↑ WARNING

This notice indicates potentially hazardous situations which, if not avoided, may result in death or serious injuries!

↑ DANGER

This notice indicates potentially hazardous situations which, if not avoided, will result in death or serious injuries!

(i) NOTICE

This notice indicates further useful information.

Retain these instructions in a safe place for future reference, maintenance or when ordering replacement parts.

1.1 Technical Data

Weight and Dimensions:

Maximum load (storage weight):

Article weight (gross, incl. packaging) approx.: 120 kg Article weight (net, excl. packaging) approx.: 110.4 kg

Packaging dimensions (L x W x H) approx.: 176.5 cm x 116.5 cm x 24 cm Set-up dimensions (L x W x H) approx.: 165.5 cm x 121.4 cm x 171.1 cm

Maximum user weight: 150 kg

Maximum load (training weight): 2 x 100 kg and 1 x 150 kg (middle

weight horn) / total 350 kg 4 x 100 kg / total 400 kg

Class: S

1.2 Personal Safety

↑ DANGER

- + Before you start using the equipment, you should consult your physician that this type of exercise is suitable for you from a health perspective. Particularly affected are persons who: have a hereditary disposition to high blood pressure or heart disease, are over the age of 45, smoke, have high cholesterol values, are overweight and/or have not exercised regularly in the past year. If you are under medical treatment that affects your heart rate, medical advice is absolutely essential.
- + Note that excessive training can seriously endanger your health. Please also note that heart rate monitoring systems can be inaccurate. If you notice any signs of weakness, nausea, dizziness, pain, shortness of breath, or other abnormal symptoms, stop exercising immediately and seek advice from your doctor if necessary.
- + The owner must communicate all warnings and instructions to the user.

↑ WARNING

- + This equipment may not be used by children under the age of 14.
- + Children should not be allowed unsupervised access to the equipment.
- + Persons with disabilities must have a medical license and must be under strict observation when using the equipment.
- + The equipment is strictly for use by one person at a time.
- + If your equipment provides a safety key, the clip of the safety key must be attached to your clothing before starting your training. In the event of a fall, the EMERGENCY STOP of the equipment can be initiated.
- + Keep your hands, feet and other body parts, hair, clothing, jewellery and other objects well clear of moving parts.
- + During use, wear suitable sports clothing rather than loose or baggy clothing. When wearing sports shoes, make sure they have suitable soles, preferably made of rubber or other non-slip materials. Shoes with heels, leather soles, studs or spikes are unsuitable. Never exercise barefoot.
- + Always start each workout with a light warm-up and end with a cool-down phase.
- + Using the machine as a support during stretching exercises or attaching resistance bands, ropes or other accessories to it, may cause injuries.

CAUTION

- + If your equipment needs to be connected to the power supply with a mains cable, make sure that the cable is not a potential tripping hazard.
- + Make sure that nobody is within the range of motion of the equipment during training so as not to endanger you or other persons.
- + Be aware that if adjustment devices are left protruding, they may impede the user's movement.

► ATTENTION

+ Do not insert any objects of any kind into the openings of the device.

1.3 Set-Up Place

↑ WARNING

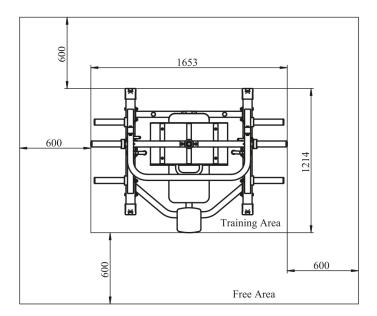
+ Do not place the equipment in main corridors or escape routes.

CAUTION

- + Choose a location in which to place the equipment such that there is enough free space/ clearance to the front, the rear and to the sides of the equipment.
- + The training room should be well ventilated during training and not be exposed to any draughts.
- + Choose the place in which to set up the equipment such that there is enough free space/ clearance to the front, the rear and to the sides of the equipment.
- + The free area in the direction from which the exercise equipment is accessed must be at least 0.6 m larger than the exercise area.
- + The set-up and mounting surface of the equipment should be flat, loadable and solid.
- + If your device is to be mounted on the wall/ceiling, make sure that you use the appropriate assembly material to avoid possible damages or personal injuries. The contractual partner accepts no liability for this.

ATTENTION

- + The device may only be used in one building, in sufficiently tempered and dry rooms (ambient temperatures between 10°C and 35°C). The equipment should not be used outdoors or in rooms with high humidity (over 70%) like swimming pools.
- + A floor protective mat/equipment underlay can help to protect high-quality floor coverings (parquet, laminate, cork, carpets) from dents and sweat and can help to level out slight unevenness.
- + For Class S and I equipment, the exercise equipment may only be used in areas where access, supervision and control are specifically regulated by the owner.



2.1 General Instructions

⚠ DANGER

+ Do not leave any tools, packaging materials such as foils or small parts lying around, as otherwise there is a danger of suffocation for children. Keep children away from the equipment during assembly.

↑ WARNING

+ Pay attention to the instructions attached to the equipment in order to reduce the risk of injuries.

CAUTION

- + Ensure to have sufficient room for movement in each direction during assembly.
- + The assembly of the equipment must be carried out by at least two adults. If in doubt, seek the help of a third technically skilled person.

ATTENTION

+ To prevent damage to the equipment and the floor, assemble the equipment on a mat or packaging board.

(i) NOTICE

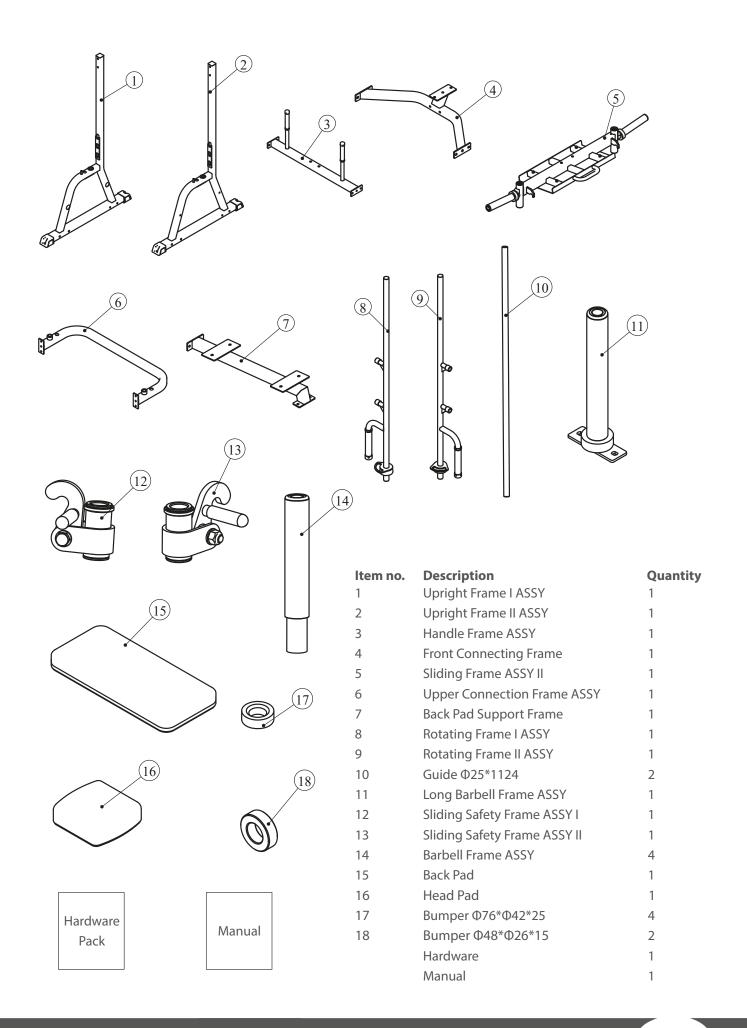
- + In order to make the assembly as simple as possible, some screws and nuts to be used can already be pre-assembled.
- + Ideally, assemble the equipment at its later set-up place.

2.2 Scope of Delivery

The scope of delivery consist of the following parts. At the beginning, check whether all parts and tools belonging to the device are included in the scope of delivery and whether damage has occurred. In the event of complaints, the contractual partner must be contacted directly.

CAUTION

If parts of the scope of delivery are missing or damaged, the assembly must not be carried out.



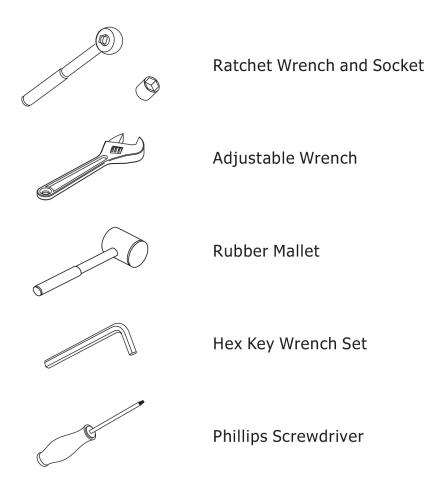
2.3 Assembly

Before assembly, take a close look at the individual assembly steps shown and carry out the assembly in the order given.

(i) NOTICE

- + First loosely screw all parts together and check that they fit properly. Tighten the screws using the tool only when you are instructed to do so.
- + If you have difficulty recognising the graphics, we recommend that you open and/or download the PDF instructions stored in the webshop on your end device (e.g. smartphone, tablet or PC). There you have the option of zooming in closer. Please note that the Adobe Acrobat Reader programme must be installed on your end device in order to open the file.
- + For better readability, the addition "ASSY" to the name of some assembly components has been omitted in the assembly instructions. The abbreviation refers to components that consist of more than one component but have been pre-assembled by factory. Please note that the abbreviation is used in the parts lists and exploded drawings as it may be relevant for ordering spare parts.

Required tools

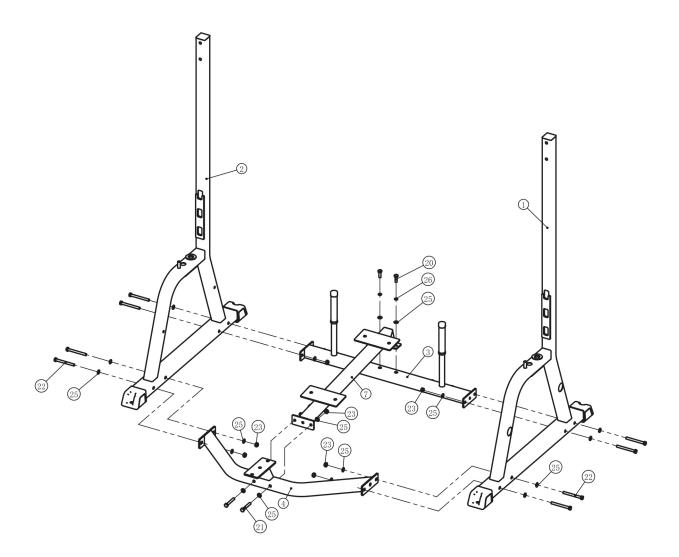


Step 1: Assembly of the Upright Frames

(i) NOTICE

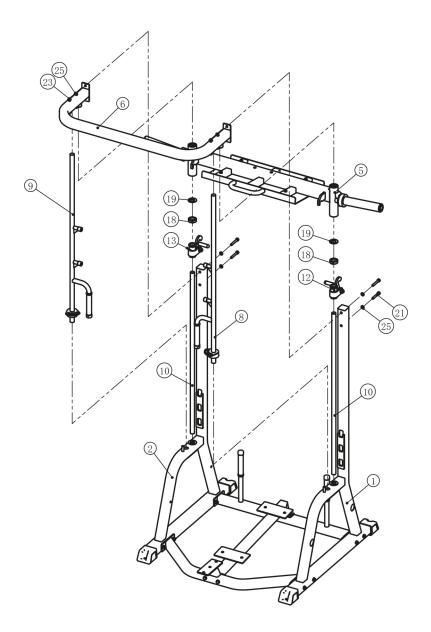
Do not fully tighten the bolts.

- 1. Assemble the handle frame (3) and the front connecting frame (4) to the upright frame (1) and the upright frame (2) with eight screws (22), sixteen flat washers (25) and eight lock nuts (23).
- 2. Assemble the back pad support frame (7) to the handle frame (3) and the front connecting frame (4) with two screws (21), two screws (20), six flat washers (25), two lock nuts (23) and two spring washers (26).



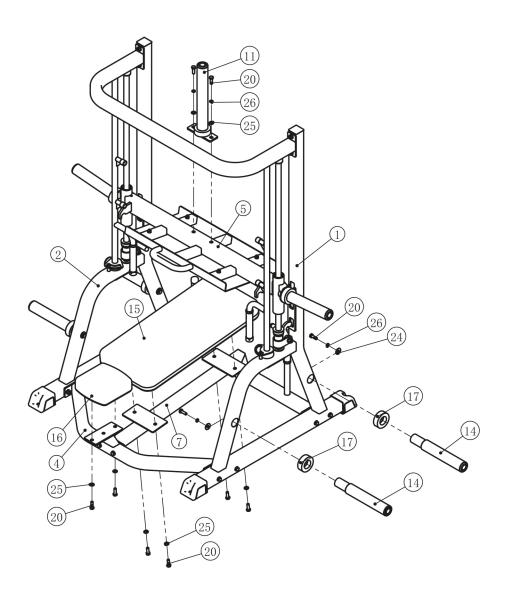
Step 2: Assembly of the Upper Connection Frame, Sliding Frame and Rotating Frame

- 1. Attach two guides (10), the rotating frame 1 (8) and the rotating frame 2 (9) to the upright frame 1 (1) and the upright frame 2 (2).
- 2. Assemble the sliding frame 2 (5) to the guides (10) with two baffle rings (19), two bumpers (18), one sliding safety frame 1 (12) and one sliding safety frame 2 (13).
- 3. Assemble the upper connection frame (6) to the upright frame 1 (1) and the upright frame 2 (2) with four screws (21), eight flat washers (25) and four lock nuts (23).
- 4. Tighten the bolts with a wrench.



Step 3: Assembly of the Barbell Frames, Head Pad and Back Pad

- 1. Assemble the long barbell frame (11) to the sliding frame 2 (5) with two screws (20), two flat washers (25) and two spring washers (26).
- 2. Assemble four barbell frames (14) to the upright frame 1 (1) and the upright frame 2 (2) with four screws (20), four flat washers (24) and four spring washers (26).
- 3. Assemble the head pad (16) to the front connecting frame (4) with two screws (20) and two flat washers (25).
- 4. Assemble the back pad (15) to the back pad support frame (7) with four screws (20) and four flat washers (25).
- 5. Tighten the bolts with a wrench.



Load and Unload Weight Plates

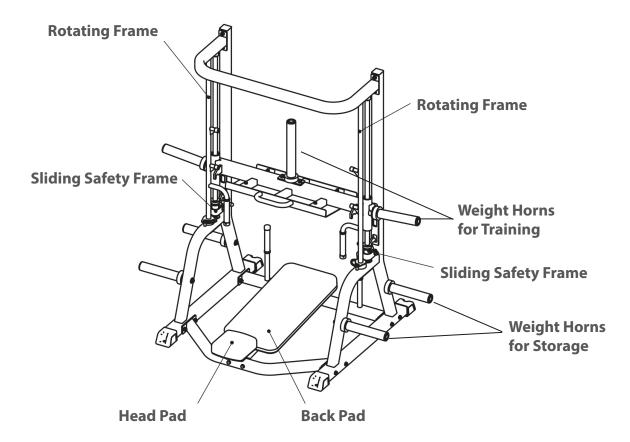
CAUTION

- + Make sure to always use some sort of weight collar when exercising with external weights.
- + Never store unused weight plates on the floor.
- + Store unused weight plates on a weight rack or respective weight horn.
- To load the weight horn, carefully grab one weight plate at a time with both hands. 1.
- Slide each weight plate onto the weight horn one by one until you have reached your desired 2. training weight.
- 3. Attach a weight collar to secure the weight plates from sliding off.
- 4. To unload the weight horn, take off the weight collar.
- 5. Slide each weight plate off of the weight horn with both hands one by one.

Adjustments & Exercises

(i) NOTICE

- + The weight horns are compatible with 50 mm weight plates and a maximum external diameter of 450 mm.
- + Weight plates and weight collars are not included in the scope of delivery.
- + Do not load more than 150 kg on the middle weight horn and 100 kg on the side weight horns (training).
- + Do not load more than 100 kg on each weight horn (storage).
- Pull the sliding safety frame to the desired position. 1.
- 2. Make sure the sliding safety frame gets caught in the hole completely.



3.1 General Instructions

↑ WARNING

- + The storage location should be chosen so that improper use by third parties or children can be prevented.
- + If your equipment does not have transportation wheels, the equipment must be disassembled before transportation.

ATTENTION

Make sure that the equipment is protected from moisture, dust and dirt in the selected storage location. The storage location should be dry and well ventilated and have a constant ambient temperature between 10°C and 35°C.

TROUBLESHOOTING, CARE AND MAINTENANCE

4.1 General Instructions

↑ WARNING

+ Do not make any improper changes to the equipment.

CAUTION

+ Damaged or worn components may affect your safety and the life of the equipment. Safety can only be guaranteed if you check the equipment regularly for wear and damage. Replace damaged or worn components immediately. In such a case, contact the contract partner. The equipment must not be used until it has been repaired. If necessary, use only original spare parts.

ATTENTION

In addition to the instructions and recommendations for maintenance and care given here, additional service and/or repair work may be necessary; this must only be carried out by authorised service technicians.

4.2 Faults and Fault Diagnosis

The equipment undergoes regular quality controls during production. Nevertheless, faults or malfunctions may occur. Frequently, individual parts are responsible for these disturbances, an exchange is usually sufficient. Please refer to the following overview for the most common errors and how to correct them. If the equipment still does not function properly, contact your contract partner.

Fault	Cause	Solution
Squeaking & cracking noises	Screw connections loosened or too tight	Check or lubricate screw connections*
Unit wobbles	+ Uneven ground+ Loose screw connections	+ Align unit+ Tighten screw connections

^{*} With a grease-free silicone oil or silicone spray.

4.3 Maintenance and Inspection Calendar

To avoid damage from body sweat, the equipment must be cleaned with a damp towel (no solvents!) after each training session.

The following routine tasks must be performed at the specified intervals:

Part	Weekly	Monthly	Quarterly
Screw connections		I	
Cushions	С		
Legend: C = clean; I = inspect			

5 DISPOSAL

At the end of its operational life, this equipment cannot be disposed of in normal household waste. Instead, it must be disposed of via an recycling centre. Further information can be obtained from your local authority's recycling service.



The materials can be recycled as per their symbols. Through the reuse, recycling of materials or other forms of recovery of old equipment, you make an important contribution to the protection of the environment.

RECOMMENDED ACCESSORIES

To make your training experience even more efficient and pleasant, we recommend that you add suiting accessories to your fitness equipment. For training equipment like smith machines, weight benches or racks this could for example be a **floor mat**, which makes your fitness equipment stand more securely and also protects the floor from sweat but it could be also **additional weights**, **handles**, **foot straps** for leg exercises or **triceps ropes**. For some smith machines, there are also optional addons such as **leg presses** that make your workout even more intense and comprehensive.

Our range of accessories offers the highest quality and makes training even better. If you would like to find out more about compatible accessories, please go to the detail page of the product in our webshop (the easiest way is to enter the article number in the search field above) and go to the recommended accessories on this page. Of course, you can also contact our customer service: by telephone, e-mail, in one of our branches or via our social media channels. We will be happy to advise you!



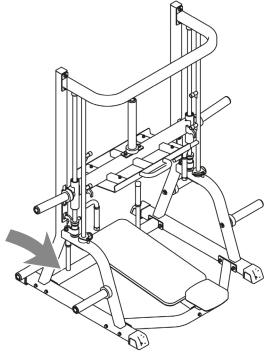
7.1 Serial Number and Model Name

In order to provide you with the best possible service, please have the model name, article number, serial number, exploded drawing and parts list ready. The corresponding contact options can be found in chapter 9 of this operating manual.

(i) NOTICE

The serial number of your equipment is unique. It's located on a white sticker. The exact position of this sticker is shown in the following illustration.

Enter the serial number in the appropriate field.



	(F)
Serial number:	
Brand / Category:	
Taurus / multi gym	
Model Name:	
Pro Iso Vertical Leg Press	
SKU:	
SESS7152	

7.2 Parts List

Overall

Item No.	Part No.	Description	Qty.
1	IFP161301ASSY	Upright Frame 1 ASSY	1
2	IFP161302ASSY	Upright Frame 2 ASSY	1
3	IFP161303ASSY	Handle Frame ASSY	1
4	IFP16130400	Front Connecting Frame	1
5	IFP161305ASSY	Sliding Frame ASSY 1	1
6	IFP161306ASSY	Upper Connection Frame ASSY	1
7	IFP16130700	Back Pad Support Frame	1
8	IFP161308ASSY	Rotating Frame ASSY	1
9	IFP161309ASSY	Rotating Frame ASSY	1
10	IFP16131100	Guide Φ25*1124	2
11	IFP161312ASSY	Long Barbe I Frame ASSY	1
12	IFP161313ASSY	Sliding Safety Frame ASSY	1
13	IFP161314ASSY	Sliding Safety Frame ASSY	1
14	IFP161316ASSY	Barbe I Frame ASSY	4
15	IFP16133700	Back Pad	1
16	SL95081100V1	Head Pad	1
17	HF985A1500	Bumper Φ76*Φ42*25	4
18	KPSHCS2600	Bumper Φ48*Φ26*15	2
19	PBA20096	Baffle Ring	2
20	GB5781M10*30DHS20	Hex Head Cap Screw M10*30	14
21	GB5780M10*70DHS20	Hex Head Cap Screw M10*70	6
22	GB5780M10*100DHS20	Hex Head Cap Screw M10*100	8
23	NM10DHS2	Nylon Lock Nut M10	14
24	DQ10DHS2C	Flat Washer Φ11*Φ30*2	4
25	GB9510DHS2	Flat Washer Φ11*Φ20*2	38
26	GB9310DHS12	Spring WasherΦ10	8
27	YHY	lube	1

Upright Frame 1 ASSY (1)

Grade No.	Part No.	Description	Qty.
1.1	IFP16130100	Upright Frame I	1
1.2	KPSFID3000	Plug Ø50.8	1
1.3	GB17880.5M6*16.5DS17	Rivet Nut M6	2
1.4	IFP12013300	Bottom Foot Plug	2
1.5	GB818M6*20DHS2	Cross Recessed Pan Head Screw M6*20	2

Upright Frame 2 ASSY (2)

Grade No.	Part No.	Description	Qty.
2.1	IFP16130200	Upright Frame II	1
2.2	KPSFID3000	Plug Ø50.8	1
2.3	GB17880.5M6*16.5DS17	Rivet Nut M6	2
2.4	IFP12013300	Bottom Foot Plug	2
2.5	GB818M6*20DHS2	Cross Recessed Pan Head Screw M6*20	2

Handle Frame ASSY (3)

Grade No.	Part No.	Description	Qty.
3.1	IFP16130300	Handle Frame	1
3.2	FE97031800	Grip	2
3.3	V39500	Aluminum Grip Ring	2
3.4	V39600	Aluminum Grip Cap	2
3.5	YZGB7710-32*3.2N19	Socket Set Screw 10-32UNF*3.2	8

Sliding Frame 2 ASSY (5)

Grade No.	Part No.	Description	Qty.
5.1	IFP16130500ASSY	Sliding Frame ASSY I	1
5.2	IFP16131000	Pedal Frame	1
5.3	CNLM8*55DHS20	Flat Head Cap Screw M8*55	4
5.4	NM8DHS2	Nylon Lock Nut M8	4
5.5	GB958DHS2	Flat Washer Φ9*Φ16*1.6	4

Sliding Frame 1 ASSY (5)

Grade No.	Part No.	Description	Qty.
5.1.1	IFP16130500	Sliding Frame	1
5.1.2	IFP12013400	Weight Horn Sleeve	2
5.1.3	IFP12013500	Plug Φ49	2
5.1.4	LM25UU	Linear Bearing	4
5.1.5	HF985A1500	Bumper Φ76*Φ42*25	2
5.1.6	GB893.140FH12	Circlip for Hole	4

Upper Connection Frame ASSY (6)

Grade No.	Part No.	Description	Qty.
6.1	IFP16130600	Upper Connection Frame	1
6.2	KPSHCS2700	Rubber Sleeve	2

Rotating Frame 1 ASSY (8)

Grade No.	Part No.	Description	Qty.
8.1	IFP16130800	Rotating Frame I	1
8.2	FE97031800	Grip	1
8.3	V39500	Aluminum Grip Ring	1
8.4	V39600	Aluminum Grip Cap	1
8.5	BH97213100	Stop Co lar	2
8.6	BNH0062-1	Bumper	1
8.7	YZGB7710-32*3.2N19	Socket Set Screw 10-32UNF*3.2	4

Rotating Frame2 ASSY (9)

Grade No.	Part No.	Description	Qty.
9.1	IFP16130900	Rotating Frame	1
9.2	FE97031800	Grip	1
9.3	V39500	Aluminum Grip Ring	1
9.4	V39600	Aluminum Grip Cap	1
9.5	BH97213100	Stop Co lar	2
9.6	BNH0062-1	Bumper	1
9.7	YZGB7710-32*3.2N19	Socket Set Screw 10-32UNF*3.2	4

Long Barbell Frame ASSY (11)

Grade No.	Part No.	Description	Qty.
11.1	IFP16131200	Long Barbell Frame	1
11.2	IFP12013500	Plug Φ49	1
11.3	IFP16053000	Weight Horn Sleeve	1
11.4	HF985A1500	Bumper Φ76*Φ42*25	1

Sliding Safety Frame 1 ASSY (12)

Grade No.	Part No.	Description	Qty.
12.1	IFP16131300	Sliding Safety Frame	1
12.2	IFP16131400	Safety Hook Frame 1	1
12.3	ES20003400	Nylon Bushing	2
12.4	CG50001700	Adjustable Back Pad Grip	1
12.5	M01402000	Barbe I Plug Bumper	2
12.6	GB5780M12*70DHS20	Hex Head Cap Screw M12*70	1
12.7	GB9512DHS2	Flat Washer Φ13*Φ24*2.5	2
12.8	NM12DHS2	Nylon Lock Nut M12	1

Sliding Safety Frame 2 ASSY (13)

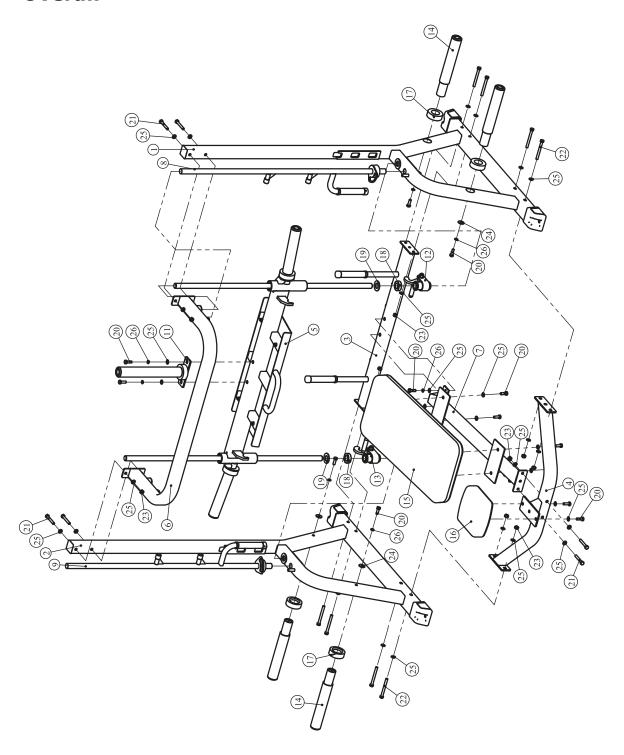
Grade No.	Part No.	Description	Qty.
13.1	IFP16131300	Sliding Safety Frame	1
13.2	IFP16131500	Safety Hook Frame 2	1
13.3	ES20003400	Nylon Bushing	2
13.4	CG50001700	Adjustable Back Pad Grip	1
13.5	M01402000	Barbe I Plug Bumper	2
13.6	GB5780M12*70DHS20	Hex Head Cap Screw M12*70	1
13.7	GB9512DHS2	Flat Washer Ф13*Ф24*2.5	2
13.8	NM12DHS2	Nylon Lock Nut M12	1

Barbell Frame ASSY (14)

Grade No.	Part No.	Description	Qty.
14.1	IFP16131600	Barbell Frame	1
14.2	IFP12013400	Weight Horn Sleeve	1
14.3	IFP12013500	Plug Φ49	1

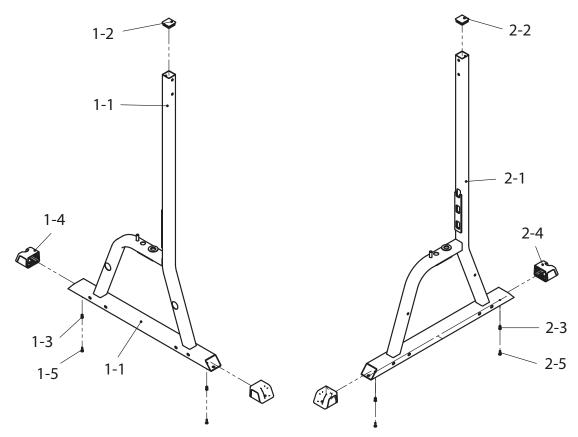
7.3 Exploded Drawing

Overall



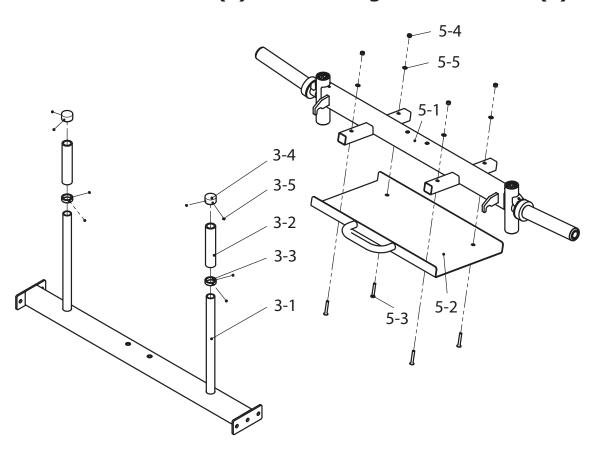
Upright Frame I ASSY (1)

Upright Frame II ASSY (2)

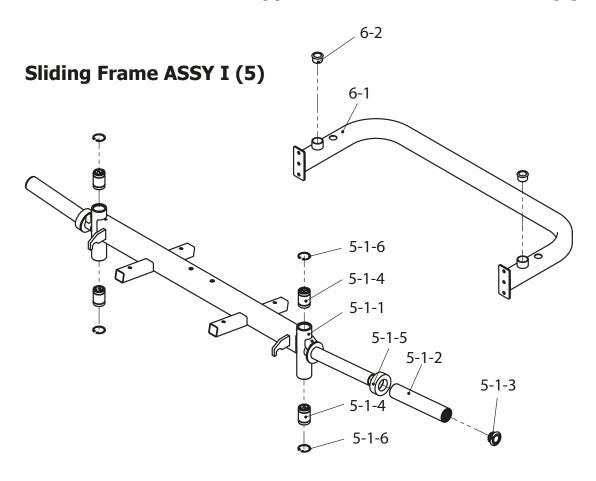


Handle Frame ASSY (3)

Sliding Frame ASSY II (5)

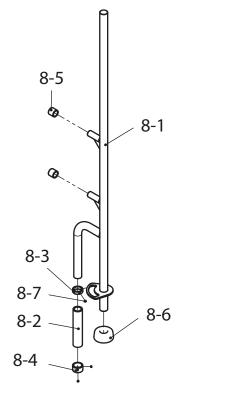


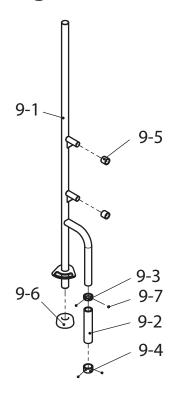
Upper Connection Frame ASSY (6)



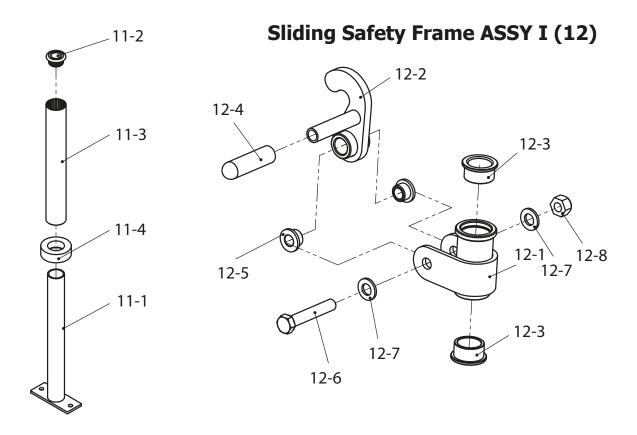
Rotating Frame I ASSY (8)

Rotating Frame II ASSY (9)

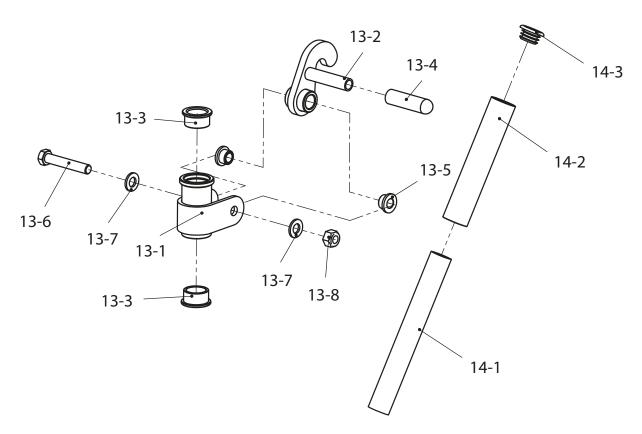




Long Barbell Frame ASSY (11)



Sliding Safety Frame ASSY II (13) Barbell Frame ASSY (14)



Training equipment from Taurus® is subject to strict quality control. However, if a fitness equipment purchased from us does not work perfectly, we take it very seriously and ask you to contact our customer service as indicated. We are happy to help you by phone via our service hotline.

Error Descriptions

Your fitness equipment is developed for long-term, high-quality training. However, should a problem arise, please first read the operating instructions. For further assistance, please contact your contract partner or call our service hotline. To ensure your problem is solved as quickly as possible, please describe the defect as exactly as possible.

In addition to the statutory warranty, we provide a warranty for every fitness equipment purchased from us according to the following provisions.

Your statutory rights are not affected.

Warrantee

The warrantee is the first/original buyer.

Warranty periods

The following warranty periods begin on delivery of the fitness equipment.

Warranty period

The warranty periods, shown on our web shop, begin on delivery of the fitness equipment. The respective warranty periods for your equipment can be found on its product website.

Repair Costs

According to our choice, there will either be a repair, a replacement of individual damaged parts or a complete replacement. Spare parts, that have to be mounted while assembling the equipment, have to be replaced by the warrantee personally and are not a part of repair. After the expiration of the warranty period, the responsibility for parts costs, repair costs, installation costs and delivery costs lies with the warranty holder.

The terms of use are defined as follows:

- + Home use: solely for private use in private households up to 3 hours per day
- + Semi-professional use: up to 6 hours per day (e. g. rehabilitation centres, hotels, clubs, company gyms)
- + Professional use: more than 6 hours per day (e. g. commercial gyms)

Warranty Service

Within the warranty period, equipment which develops faults as a result of material or manufacturing defects, will be repaired or replaced at our discretion. Ownership of equipment or parts of equipment which have been replaced is transferred to us. The warranty period is not extended nor does a new warranty period begin following repair or replacement under the warranty.

Warranty Conditions

For the warranty to be valid, the following steps must be taken:

Please contact our customer service by email or phone. If the product under warranty has to be sent in for repair, the seller bears costs. After expiry of the warranty, the buyer bears the costs of transport and insurance. If the fault is covered by our warranty, you will receive a new or repaired equipment in return.

Warranty claims are invalid in case of damage resulting from:

- + misuse or improper handling
- + environmental influences (moisture, heat, electrical surge, dust, etc.)
- + failure to follow the current safety measures for the equipment
- + failure to follow the operating instructions
- + use of force (e. g. hitting, kicking, falling)
- + interventions which were not carried out by one of our authorized service centres
- + unauthorised repair attempts

Proof of Purchase and Serial Number

Please make sure that you are able to provide the appropriate receipt when claiming on your warranty. So that we can clearly identify the model of your equipment, and for the purposes of our quality control, you will need to give the serial number of your equipment, when contacting the service team. Where possible please have your serial number and your customer number ready when you call our service hotline. It will help us to deal with your request swiftly.

If you cannot find the serial number on your fitness equipment, our service team is at your disposal to offer further information.

Service outside of the Warranty Period

We are also happy to issue an individual cost estimate if there is a problem with your fitness equipment after the warranty has expired, or in cases which do not fall under the terms of the warranty, e. g. normal wear and tear. Please contact our customer service team to find a quick and cost-effective solution to your problem. In such a case you will be responsible for the delivery costs.

Communication

Many problems can be solved just by speaking to us as your specialist supplier. We know how important it is to you as a user of the fitness equipment to have problems solved quickly and simply, so you can enjoy working out with minimal interruption. For that reason, we also want to resolve your queries quickly and in a straightforward manner. Thus, please always keep your customer number and the serial number of the faulty equipment handy.

DE	DK	FR
TECHNIK	TEKNIK OG SERVICE	TECHNIQUE & SERVICE
+49 4621 4210-900 +49 4621 4210-698 technik@sport-tiedje.de Offfnungszeiten entnehmen Sie unserer Homepage. SERVICE	 & 80 90 16 50	+33 (0) 189 530984 +49 4621 42 10 933 info@fitshop.fr Vous trouverez les heures d'ouverture sur notre site Internet.
0800 20 20277	PL	BE
(kostenlos)	DZIAŁ TECHNICZNY I SERWIS	TECHNIQUE & SERVICE
 ○ 04621 4210 - 0 ☑ info@sport-tiedje.de ⑤ Öffnungszeiten entnehmen Sie unserer Homepage. UK CUSTOMER CARE POWERHOUSE	22 307 43 21 +49 4621 42 10-948 info@fitshop.pl Godziny otwarcia można znaleźć na stronie głównej. NL TECHNISCHE DIENST & SERVICE	Unit of the control
+44 141 737 2249 or +44 141 876 3972 customercare@powerhouse- fitness.co.uk You can find the opening hours on our homepage.	+31 172 619961 service@fitshop.nl De openingstijden vindt u op onze homepage.	+49 4621 4210-944 service-int@sport-tiedje.de You can find the opening hours on our homepage.
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+44 141 876 3972 customercare@powerhouse- fitness.co.uk You can find the opening hours on our homepage.	service@fitshop.nl De openingstijden vindt u op onze homepage.	service-int@sport-tiedje.de You can find the opening hours on our homepage.

Please find a detailed overview including address and opening hours for all stores of Powerhouse Fitness in the UK on the following website:

www.powerhouse-fitness.co.uk/storelocator

WE LIVE FITNESS

WEBSHOP AND SOCIAL MEDIA

The Sport-Tiedje Group is Europe's largest specialist for home fitness equipment with currently 70 stores and one of the world's most renowned online mail order companies for fitness equipment.

Powerhouse Fitness is part of the Sport-Tiedje Group. Private customers order via the 25 web shops in the respective national language or have their desired equpiment assembled on site. In addition, the company supplies fitness studios, hotels, sports clubs, companies and physio practices with professional equipment for endurance and strength training.

The Sport-Tiedje group offers a wide range of fitness equipment from renowned manufacturers, high-quality in-house developments and comprehensive services, such as a build-up service and sports scientific advice before and after the purchase. The company employs numerous sports scientists, fitness trainers and competitive athletes.

Visit us also on our social media platforms or our blog!



