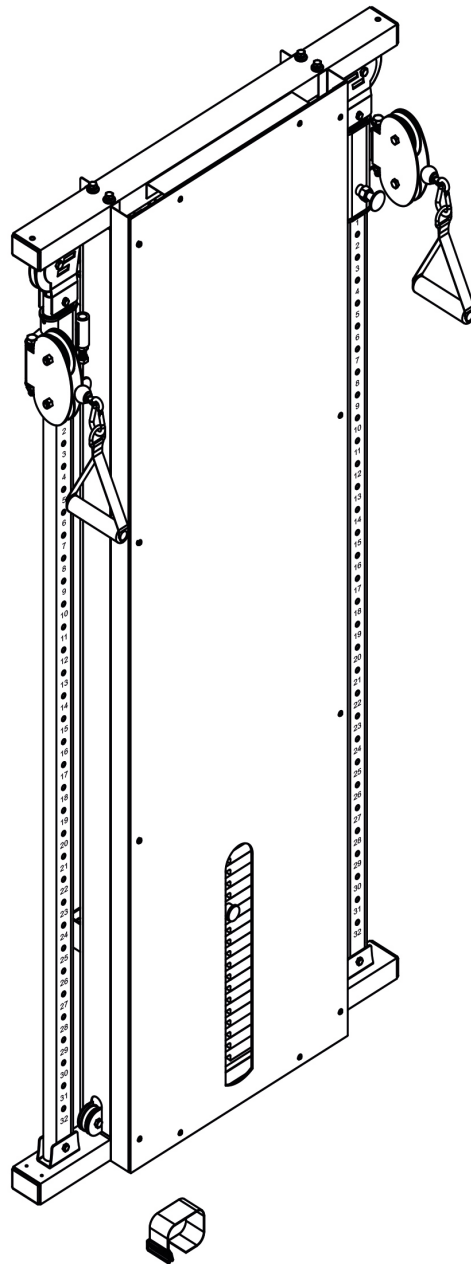


# TAURUS®

## Assembly Instructions




max. 150 kg



~ 150 Min. 



 136 kg  
L 104 | W 29 | H 208

TFDPG66.01.05

Art. No. TF-DP-G-66

**Taurus Design Line Dual Pulley**



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**Dear customer,**

Thank you for choosing a high-quality equipment of the brand Taurus®. Taurus® offers sports and fitness equipment for the sophisticated home sport and the equipment of fitness studios and business customers. With Taurus® fitness equipment, the focus is on what sport is all about: maximum performance! Therefore, the equipment is developed in close consultation with athletes and sports scientists. Because athletes know best what makes perfect fitness equipment.

Further information can be found at [www.sport-tiedje.com](http://www.sport-tiedje.com).

**Intended Use**

The equipment may only be used for its intended purpose.

The equipment is suitable for home use and semi-professional use (e.g. hospitals, clubs, hotels, schools, etc.). The equipment is not suitable for commercial or professional use (e.g. fitness studio).

**Disclaimer**



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Product and manual are subject to change. Technical data can be changed without advance notice.

## ABOUT THIS MANUAL

Please carefully read the entire manual before installation and first use. The manual will help you to quickly set up the system and explains how to safely use it. Make sure that all persons exercising with the equipment (especially children and persons with physical, sensory, mental or motor disabilities) are informed about this manual and its contents in advance. In case of doubt, responsible persons must supervise the use of the equipment.



This equipment has been manufactured according to the latest safety knowledge. As far as possible, potential safety hazards which could cause injury have been eliminated. Make sure to carefully follow the instructions and that all parts are securely in place. If required, read through the instructions again to correct any mistakes.

Please pay close attention to the safety and maintenance instructions given here. The contract partner cannot be held liable for damage to health, accidents or damage to the equipment when it is not used in accordance with these instructions.

The following safety instructions may appear in this manual:

► **ATTENTION**

This notice indicates potentially hazardous situations which, if not avoided, may result in property damage.

⚠ **CAUTION**

This notice indicates potentially hazardous situations which, if not avoided, may result in slight or minor injuries!

⚠ **WARNING**

This notice indicates potentially hazardous situations which, if not avoided, may result in death or serious injuries!

⚠ **DANGER**

This notice indicates potentially hazardous situations which, if not avoided, will result in death or serious injuries!

ⓘ **NOTICE**

This notice indicates further useful information.

Retain these instructions in a safe place for future reference, maintenance or when ordering replacement parts.

## 1.1 Technical Data

### Weight and Dimensions:

#### Weight block (67.5 kg)

Package dimensions (L x W x H) and weight approx.:

Nr. 1:	211 cm x 51 cm x 15 cm	71.5 kg
Nr. 2:	211 cm x 61 cm x 4 cm	9.2 kg
Nr. 3 (2x):	28 cm x 19 x 15 cm	33 kg

Article weight (net, excl. packaging):

135.8 kg

Set-up dimensions (L x W x H) approx.:

104.4 cm x 29 cm x 208.3 cm

#### Weight block (90 kg)

Package dimensions (L x W x H) and weight approx.:

Nr. 1:	211 cm x 51 cm x 15 cm	71.5 kg
Nr. 2:	211 cm x 61 cm x 4 cm	9.2 kg
Nr. 3 (2x):	28 cm x 19 x 15 cm	33 kg
Nr. 4:	27 cm x 14 cm x 13 cm	23.02 kg

Article weight (net, excl. packaging):

158.3 kg

Set-up dimensions (L x W x H) approx.:

104.4 cm x 29 cm x 208.3 cm

Maximum user weight:

150 kg

### Cables and Pulleys:

Material:

Steel

Cover material:

Nylon

Cable quantity:

2

Pulley diameter:

9 cm, 11.4 cm und 5 cm

### Weight Block:

Quantity:

1

Weight in total:

67.5 kg / 90 kg

Quantity of weight plates:

14 + 1 / 19 + 1

Weight per weight plate:

4.5 kg

## 1.2 Personal Safety

### **DANGER**

- + Before you start using the equipment, you should consult your physician that this type of exercise is suitable for you from a health perspective. Particularly affected are persons who: have a hereditary disposition to high blood pressure or heart disease, are over the age of 45, smoke, have high cholesterol values, are overweight and/or have not exercised regularly in the past year. If you are under medical treatment that affects your heart rate, medical advice is absolutely essential.
- + Note that excessive training can seriously endanger your health. Please also note that heart rate monitoring systems can be inaccurate. If you notice any signs of weakness, nausea, dizziness, pain, shortness of breath, or other abnormal symptoms, stop exercising immediately and seek advice from your doctor if necessary.

### **WARNING**

- + This equipment may not be used by children under the age of 14.
- + Children should not be allowed unsupervised access to the equipment.
- + Persons with disabilities must have a medical license and must be under strict observation when using the equipment.
- + The equipment is strictly for use by one person at a time.
- + If your equipment provides a safety key, the clip of the safety key must be attached to your clothing before starting your training. In the event of a fall, the EMERGENCY STOP of the equipment can be initiated.
- + Keep your hands, feet and other body parts, hair, clothing, jewellery and other objects well clear of moving parts.
- + During use, wear suitable sports clothing rather than loose or baggy clothing. When wearing sports shoes, make sure they have suitable soles, preferably made of rubber or other non-slip materials. Shoes with heels, leather soles, studs or spikes are unsuitable. Never exercise barefoot.

### **CAUTION**

- + If your equipment needs to be connected to the power supply with a mains cable, make sure that the cable is not a potential tripping hazard.
- + Make sure that nobody is within the range of motion of the equipment during training so as not to endanger you or other persons.

### **ATTENTION**

- + Do not insert any objects of any kind into the openings of the device.



## 1.3 Set-Up Place



### **WARNING**

- + Do not place the equipment in main corridors or escape routes.



### **CAUTION**

- + Choose a location in which to place the equipment such that there is enough free space/clearance to the front, the rear and to the sides of the equipment.
- + The training room should be well ventilated during training and not be exposed to any draughts.
- + Choose the place in which to set up the equipment such that there is enough free space/clearance to the front, the rear and to the sides of the equipment.
- + The set-up and mounting surface of the equipment should be flat, loadable and solid.



### **ATTENTION**

- + The device may only be used in one building, in sufficiently tempered and dry rooms (ambient temperatures between 10°C and 35°C). The equipment should not be used outdoors or in rooms with high humidity (over 70%) like swimming pools.
- + A floor protective mat/equipment underlay can help to protect high-quality floor coverings (parquet, laminate, cork, carpets) from dents and sweat and can help to level out slight unevenness.

## 2 ASSEMBLY

---

### 2.1 General Instructions



### **DANGER**

- + Do not leave any tools, packaging materials such as foils or small parts lying around, as otherwise there is a danger of suffocation for children. Keep children away from the equipment during assembly.



### **WARNING**

- + Pay attention to the instructions attached to the equipment in order to reduce the risk of injuries.



### **CAUTION**

- + Ensure to have sufficient room for movement in each direction during assembly.
- + The assembly of the equipment must be carried out by at least two adults. If in doubt, seek the help of a third technically skilled person.



### **ATTENTION**

- + To prevent damage to the equipment and the floor, assemble the equipment on a mat or packaging board.



### **NOTICE**

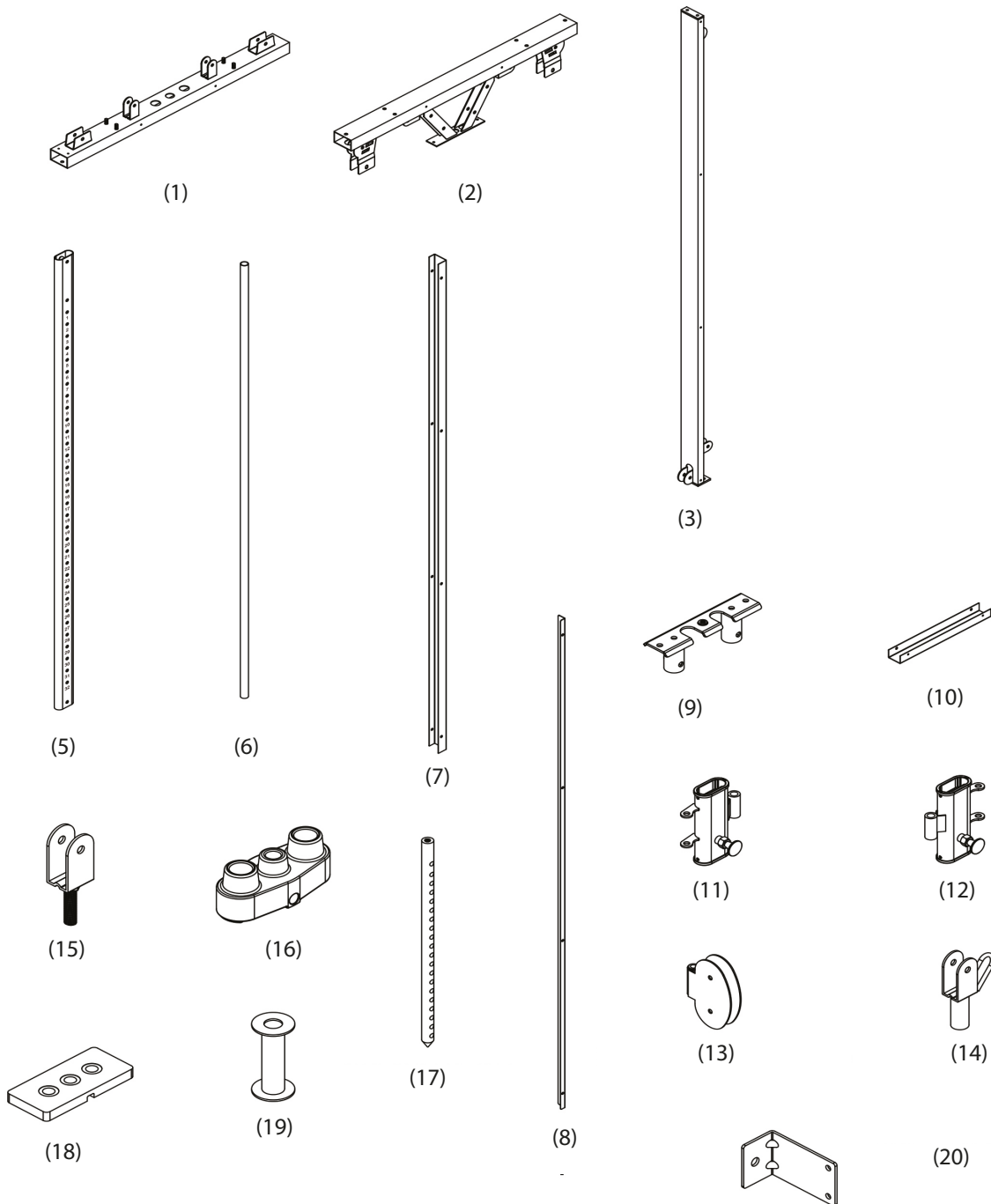
- + In order to make the assembly as simple as possible, some screws and nuts to be used can already be pre-assembled.
- + Ideally, assemble the equipment at its later set-up place.

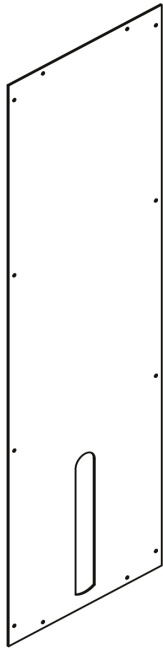
## 2.2 Scope of Delivery

The scope of delivery consist of the following parts. At the beginning, check whether all parts and tools belonging to the device are included in the scope of delivery and whether damage has occurred. In the event of complaints, the contractual partner must be contacted directly.

 **CAUTION**

If parts of the scope of delivery are missing or damaged, the assembly must not be carried out.





(37)



(21)



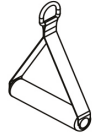
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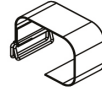
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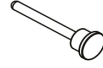
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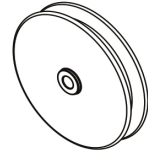
(27)



(28)



(29)



(32)



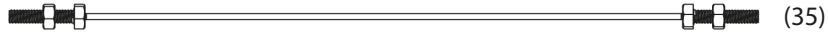
(33)



(34)



(55)



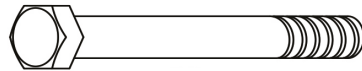
(35)



(36)



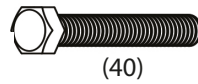
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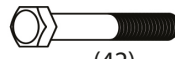
(39)



(41)



(40)



(42)



(43)



(51)



(52)



(53)



(56)



(57)

## 2.3 Assembly

Before assembly, take a close look at the individual assembly steps shown and carry out the assembly in the order given.

**① NOTICE**

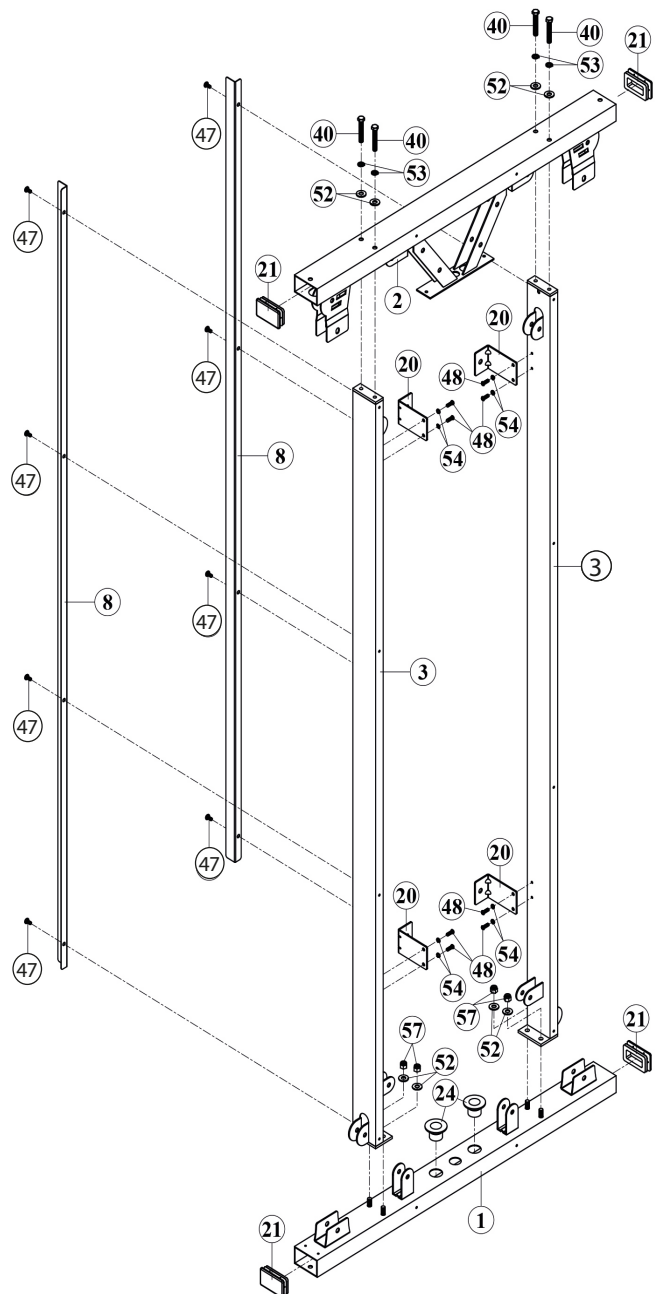
Before installing the base and top frame, make sure that the holes are facing the front.

**① NOTICE**

First loosely screw all parts together and check that they fit properly. Tighten the screws using the tool only when you are instructed to do so.

### Step 1

1. Place two End Caps (21) and the two Plastic Guide Rod Holders (24) on the Base Frame (1).
2. Place two End Caps (21) on the Top Frame (2).
3. Mount the right and left Main Upright Frame (3) to the Base Frame (1) using four washers (52) and four nylon nuts (57).
4. Mount the Right and left Main Upright Frame (3) to the Top Frame (2) using four bolts (40), four spring washers (53) and four washers (52).
5. Mount the Rear Covers (8) to the Main Upright Frames (3) using eight screws (47).
6. Mount the L-Shaped Brackets (20) to the Main Upright Frames (3) using eight screws (48) and eight spring washers (54).
7. Tighten all bolts and screws.

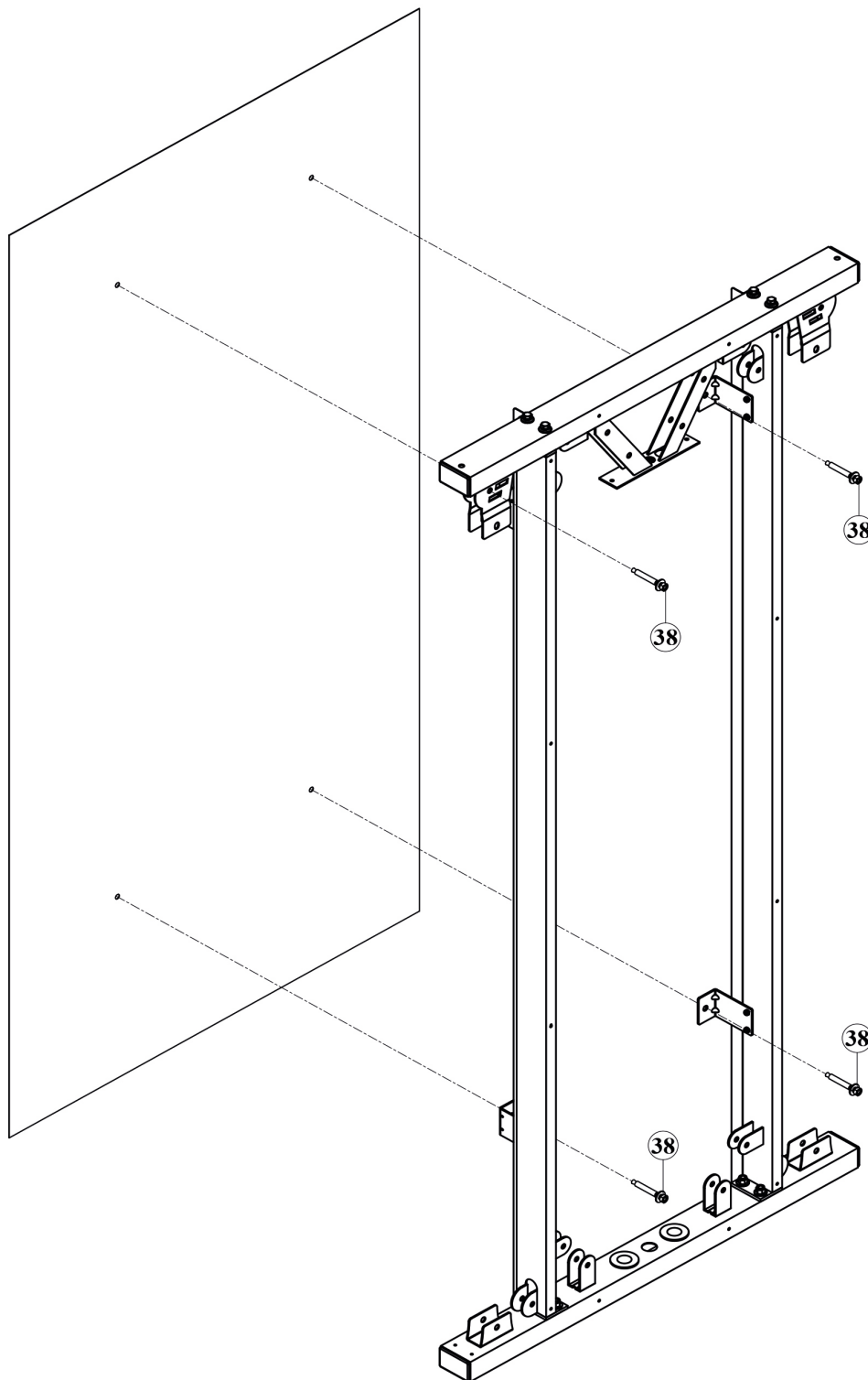


## Step 2

### **WARNING**

Check whether the condition of your walls is suitable for mounting this unit. To do this, contact your contract partner.

Mount the Top Frame (2) and the Base Frame (1) to the wall using four bolt sets (38).



### Step 3

1. Attach the two Swivel Pulley Housings (13) to the Right and Left Cable Height Adjuster (11 & 12) using two bolts (39), four washers (51) and two nylon nuts (56).
2. Mount the two Upright Frames (5) to the Base Frame (1) and the Top Frame (2) using four bolts (41), eight washers (52) and four nylon nuts (57).
3. Insert the Guide Rods (6) into the slots of the Base Frame (1).
4. Slide the Rubber Donuts (23) onto the Guide Rods (6), see Fig. 1 and Fig. 2.

► **ATTENTION**

Check the number of weight plates (18) of the weight block. If you have a total of 14 Weight Plates (18), use the Stack Spacers (19), when assembling, see fig. 1. If you have 19 Weigh Plates (18), the Stack Spacers (19) are not needed, see fig. 2.

5. Slide all Weight Plates (18) of the weight block one by one onto the Guide Rods (6).
6. Mount the Top Plate (16) to the Selector Rod (17) using the bolt (43) and tighten the bolt.
7. Screw the Pulley Block (15) into the slot of the Top Plate (16).
8. Insert the Selector Rod (17) into the weight block.
9. Insert the Guide Rods (6) into the holders of the Guide Rod Retainer (9).
10. Fix the Guide Rods (6) to the Guide Rod Retainer (9) using two screws (50).
11. Mount the Guide Rod Retainer (9) to the Top Frame (2) using two screws (45).
12. Tighten the screws and bolts.

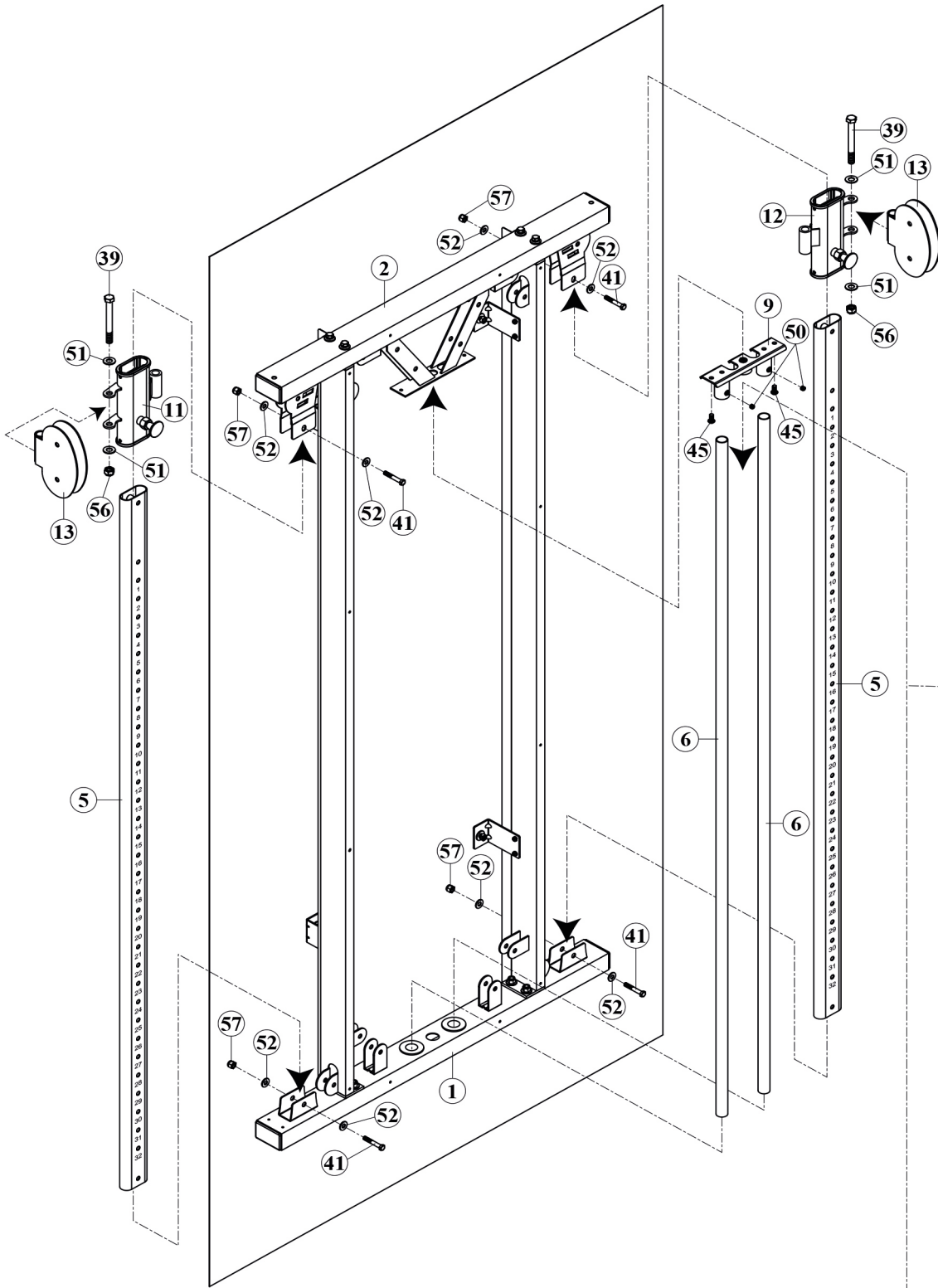
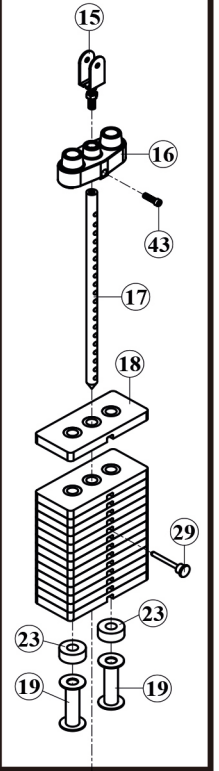
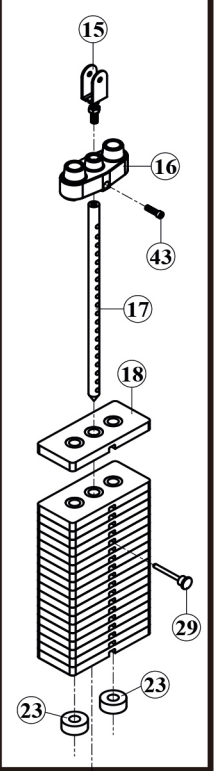


Fig 1.  
14 Weight Plates



150 lbs stack

Fig 2.  
19 Weight Plates



200 lbs stack

## Step 4

### **① NOTICE**

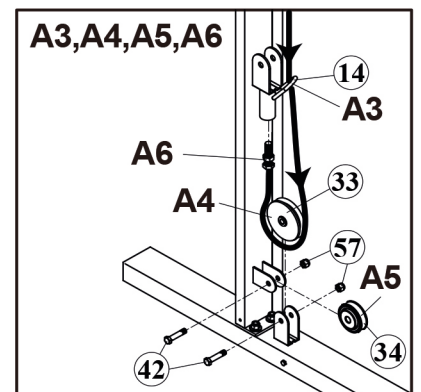
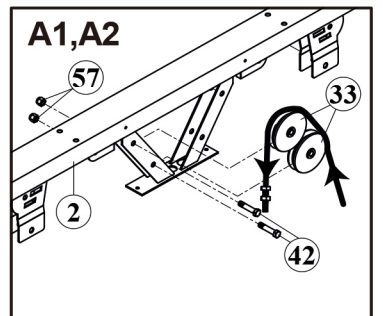
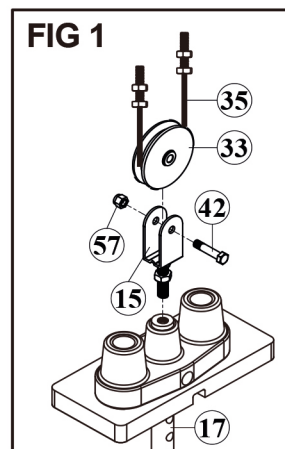
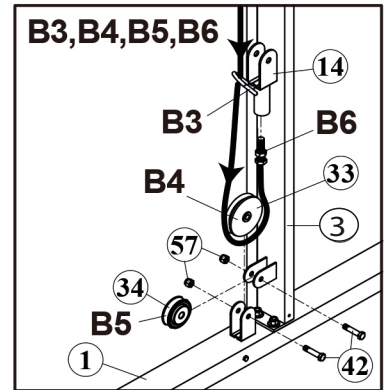
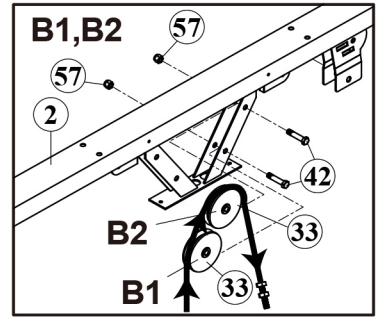
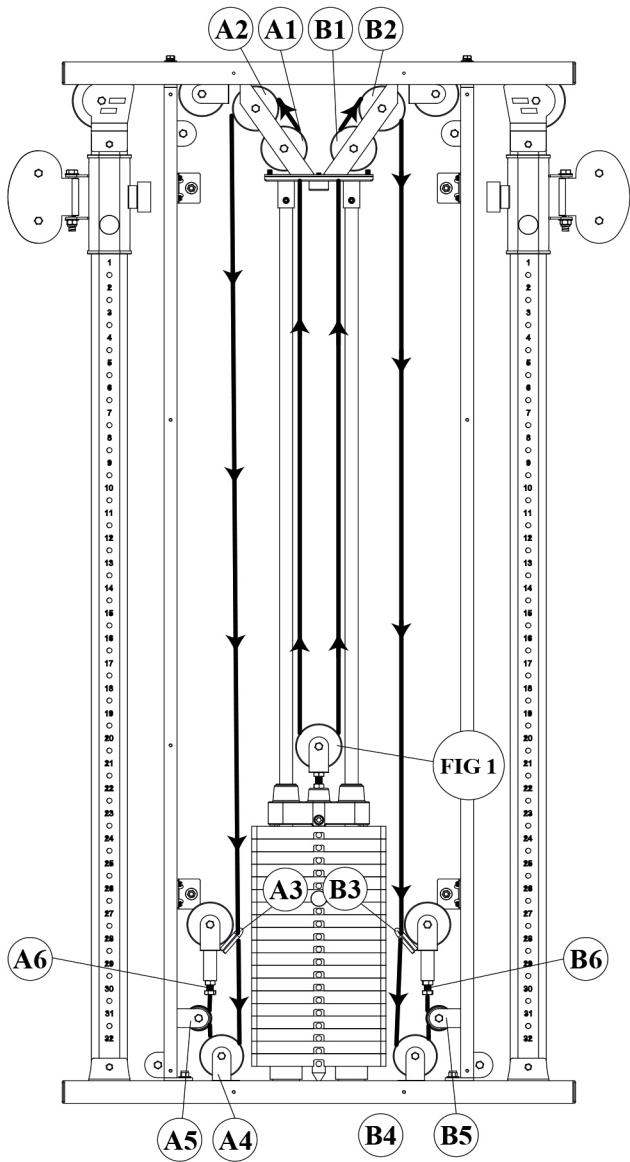
The Pulleys (33) are fixed simultaneously with the Cable (35).

1. Mount the Pulley (33) to the Pulley Block (15) using one bolt (42) and one nylon nut (57) and guide the cable upwards, see fig. 1.
2. Mount two Pulleys (33) to the Top Frame (2) using two bolts (42) and two nylon nuts (57) and guide the cable downwards to the right Main Upright Frame (3), see A1 & A2.
3. Mount the Pulley (34) to the right Main Upright Frame (3) using one bolt (42) and one nylon nut (57) and guide the cable upwards, see A3–A6.
4. Mount the Pulley (33) to the Base Frame (1) using one bolt (42) and one nylon nut (57), see A3–A6.
5. Repeat the steps 2 to 4 on the left side of the station, see B1–B6.

### **① NOTICE**

The cable length (35) can be adjusted by turning the upper part of the pulley. Turning it clockwise will decrease length and make it more tense. Turning it anti-clockwise will decrease tension (See A6 and B6).





## Step 5

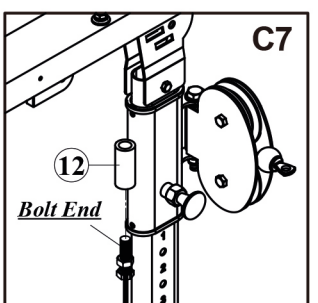
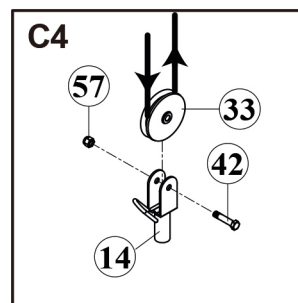
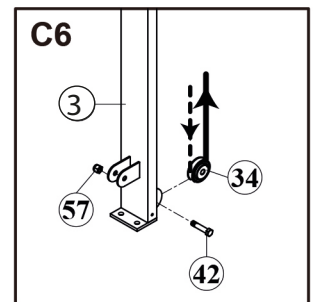
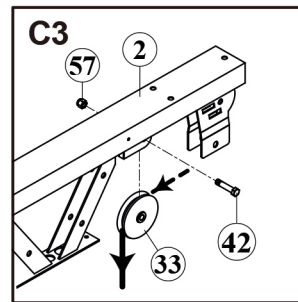
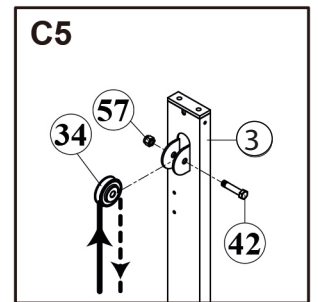
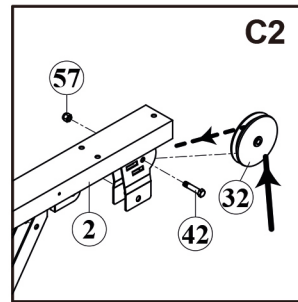
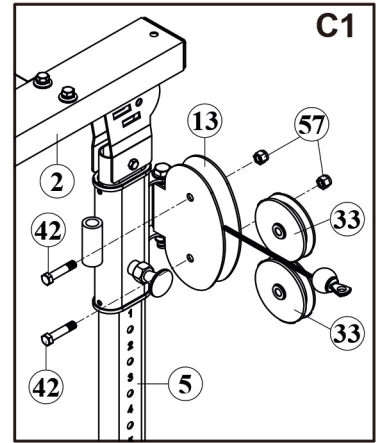
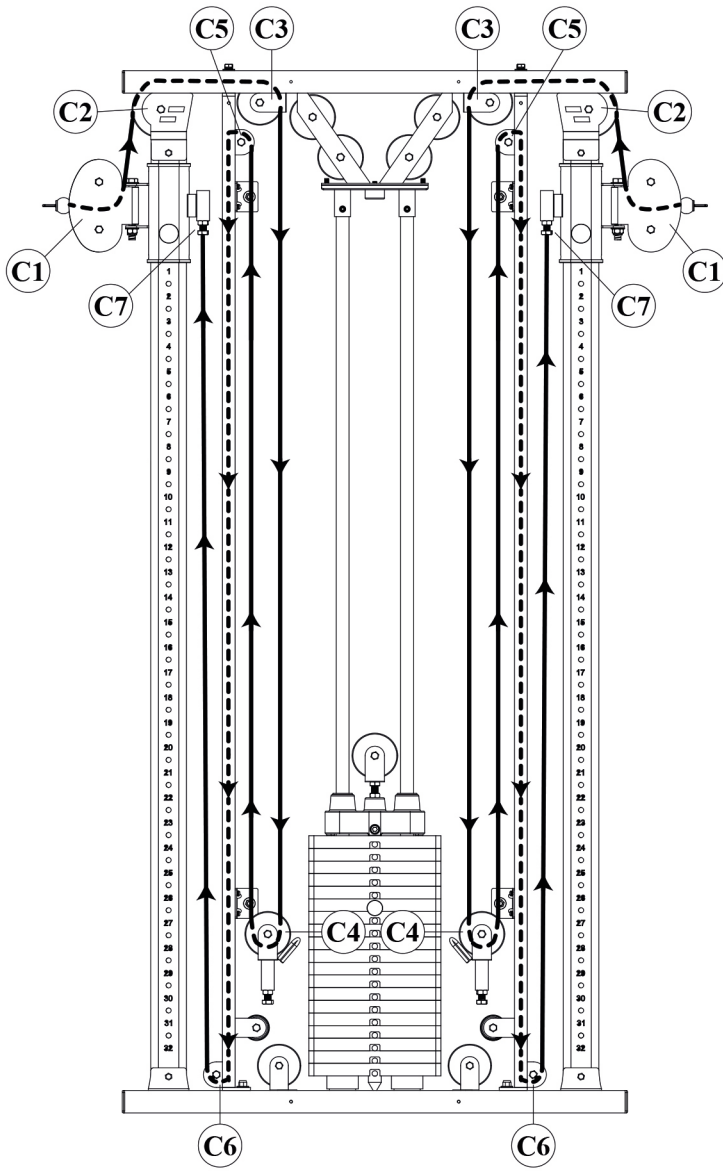
### **ⓘ NOTICE**

The Pulleys (33) are fixed simultaneously with the Cable (36).

1. Mount two Pulleys (33) to the Swivel Pulley Housing (13) using two bolts (42) and two nylon nuts (57) and guide the cable upwards, see C1.
2. Mount one Pulley (32) to the Top Frame (2) using one bolt (42) and one nylon nut (57) and guide the cable along the frame, see C2.
3. Mount one Pulley (33) to the Top Frame (2) using one bolt (42) and one nylon nut (57) and guide the cable downwards, see C3.
4. Mount one Pulley (33) to the Single Pulley Block (14) using one bolt (42) and one nylon nut (57) and guide the cable upwards again, see C4.
5. Mount one Pulley (34) to the top and bottom of the left Main Upright Frame (3) using one bolt (42) and one nylon nut (57) and guide the cable along the upright frame, see C5 & C6.
6. Guide the cable upwards and fix the end of the Cable (36) to the Left Cable Height Adjuster (12), see C7.
7. Repeat the steps on the right side of the station.

### **ⓘ NOTICE**

The cable length (36) can be adjusted by tightening or loosening the height adjuster, see C7.

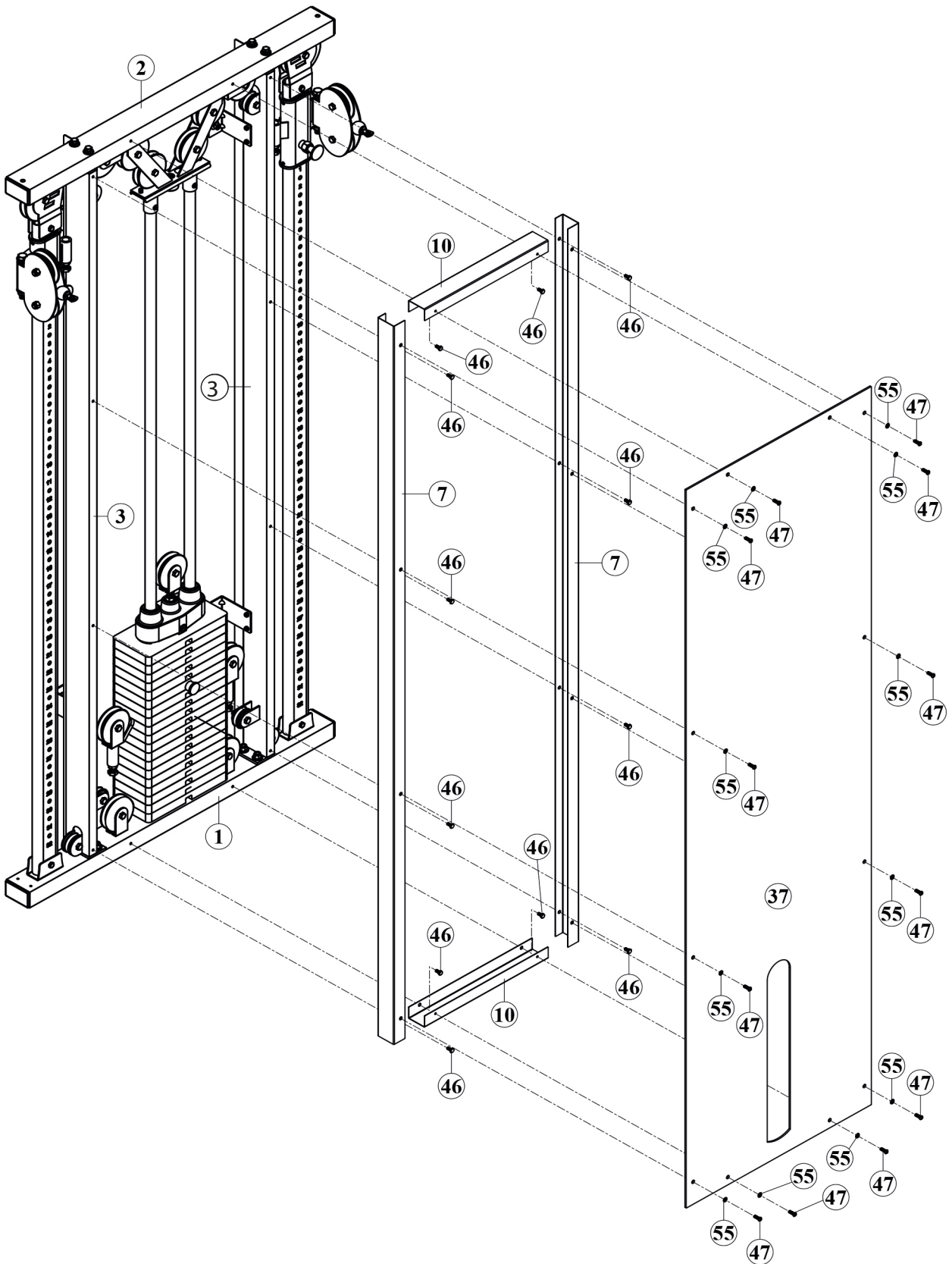


## Step 6

### **ⓘ NOTICE**

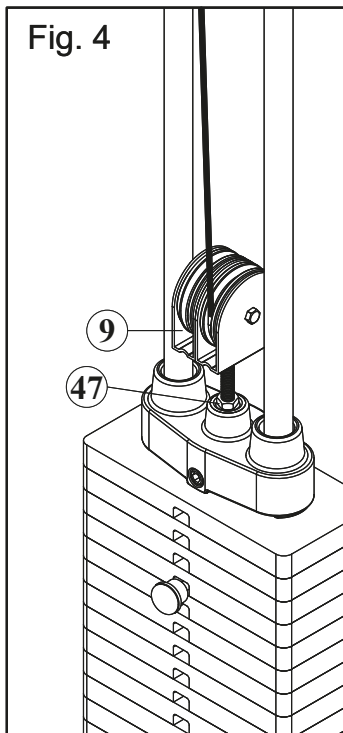
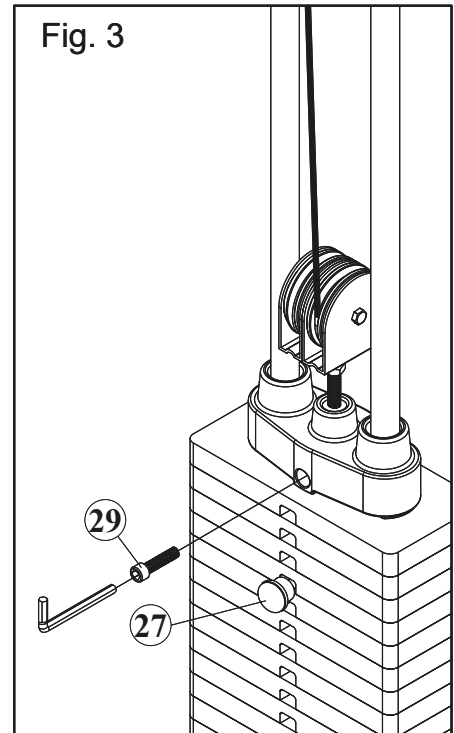
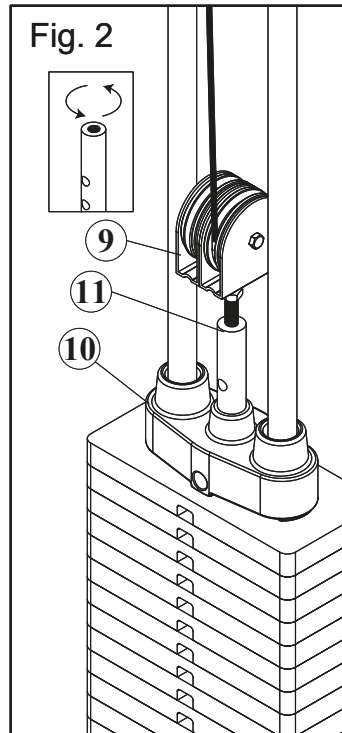
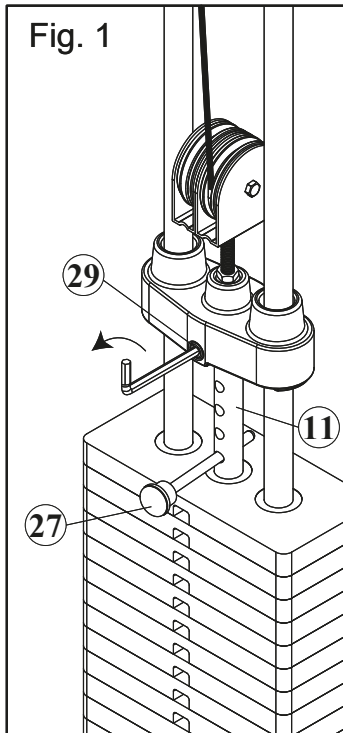
Before installing the longer covers (7) and shorter covers (10), make sure that the holes without thread face towards the device and the threaded holes face towards the acrylic panel (37).

1. Mount the two Longer Covers (7) to the right and left Main Upright Frames (3) using eight bolts (46).
2. Mount the two Shorter Covers (10) to the Base Frame (1) and the Top Frame (2) using four bolts (46).
3. Mount the Acrylic Panel (37) to the Longer and Shorter Covers (7 & 10) using twelve screws (47) and twelve Rubber Gaskets (55).



## 2.4 Cable Adjustment

The cables should be tensioned so that the top weight plate is just resting on the other weight plates. As soon as the top weight plate does not rest on the other weight plates, the cable should be extended. As soon as the cable slackens, the cable must be shortened.



1 Use the selector pin (27) to stabilize the selector rod (11) and the loose bolt of the top plate bolt (29) as shown in Fig. 1.

2. Release the top plate (10). Hold the double pulley block (9) and rotate the selector rod (11) to adjust the cable tension. If the cable is too long, turn the selector rod (11) clockwise to adjust. If the cable is too short, turn the selector rod (11) counterclockwise as shown in Fig. 2.

3. Use the selector pin (27) to find the most suitable cable tension. Then tighten the top plate bolt (29) as shown in Fig. 3.

4. After you have found the best cable tension, unscrew the nut (47) to secure the double pulley block (9) as shown in fig. 4.

### 3.1 General Instructions



#### **WARNING**

- + The storage location should be chosen so that improper use by third parties or children can be prevented.
- + If your equipment does not have transportation wheels, the equipment must be disassembled before transportation.



#### **ATTENTION**

- + Make sure that the equipment is protected from moisture, dust and dirt in the selected storage location. The storage location should be dry and well ventilated and have a constant ambient temperature between 10°C and 35°C.

## 4.1 General Instructions



### WARNING

- + Do not make any improper changes to the equipment.



### CAUTION

- + Damaged or worn components may affect your safety and the life of the equipment. Therefore, immediately replace damaged or worn components. In such a case, contact the contract partner. The equipment must not be used until it has been repaired. If necessary, use only original spare parts.

### ATTENTION

- + In addition to the instructions and recommendations for maintenance and care given here, additional service and/or repair work may be necessary; this must only be carried out by authorised service technicians.

## 4.2 Faults and Fault Diagnosis

The equipment undergoes regular quality controls during production. Nevertheless, faults or malfunctions may occur. Frequently, individual parts are responsible for these disturbances, an exchange is usually sufficient. Please refer to the following overview for the most common errors and how to correct them. If the equipment still does not function properly, contact your contract partner.

Fault	Cause	Solution
Grinding noises	Cables or pulleys do not run smoothly or are damaged	+ Visual inspection of the cable routing or the pulley guide + If damaged, replace the defective part
Weight hanging in the air	Cable tensioned too tight	Readjust cable tension
Cable without tension	Cable too loose	+ Check cable routing + Readjust cable tension
Squeaking & cracking noises	Screw connections loosened or too tight	+ Check or lubricate screw connections* + Check cable routing
Unit wobbles	+ Uneven ground + Loose screw connections	+ Align unit + Tighten screw connections
Heavy draught	+ Weight holders/guide rods too dry + Faulty cable routing	+ Lubricate guide rods* + Check cable routing

\* With a grease-free silicone oil or silicone spray.



### 4.3 Maintenance and Inspection Calendar

To avoid damage from body sweat, the equipment must be cleaned with a damp towel (no solvents!) after each training session.

The following routine tasks must be performed at the specified intervals:

Part	Weekly	Monthly	Quarterly
Cables	C	I	
Screw connections		I	
Pulleys and cable routing		I	
Slide rails/Guide rods		I	
Weights			I
Cushions	C	I	
Legend: C = clean; I = inspect			

## 5 DISPOSAL

At the end of its operational life, this equipment cannot be disposed of in normal household waste. Instead, it must be disposed of via an recycling centre. Further information can be obtained from your local authority's recycling service.



The materials can be recycled as per their symbols. Through the reuse, recycling of materials or other forms of recovery of old equipment, you make an important contribution to the protection of the environment.

## 6 RECOMMENDED ACCESSORIES

To make your training experience even more efficient and pleasant, we recommend that you add suiting accessories to your fitness equipment. For training equipment like smith machines, weight benches or racks this could for example be a **floor mat**, which makes your fitness equipment stand more securely and also protects the floor from sweat but it could be also **additional weights, handles, foot straps** for leg exercises or **triceps ropes**. For some smith machines, there are also optional add-ons such as **leg presses** that make your workout even more intense and comprehensive.

Our range of accessories offers the highest quality and makes training even better. If you would like to find out more about compatible accessories, please go to the detail page of the product in our webshop (the easiest way is to enter the article number in the search field above) and go to the recommended accessories on this page. Of course, you can also contact our customer service: by telephone, e-mail, in one of our branches or via our social media channels. We will be happy to advise you!



floor mat



chest strap



weight block extension



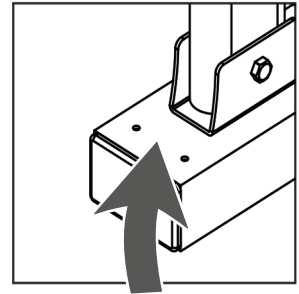
triceps rope

## 7.1 Serial Number and Model Name

In order to provide you with the best possible service, please have the model name, article number, serial number, exploded drawing and parts list ready. The corresponding contact options can be found in chapter 9 of this operating manual.

**NOTICE**

The serial number of your equipment is unique. It's located on a white sticker. The exact position of this sticker is shown in the following illustration.



Enter the serial number in the appropriate field.

**Serial number:**

**Brand / Category:**

**Model Name:**

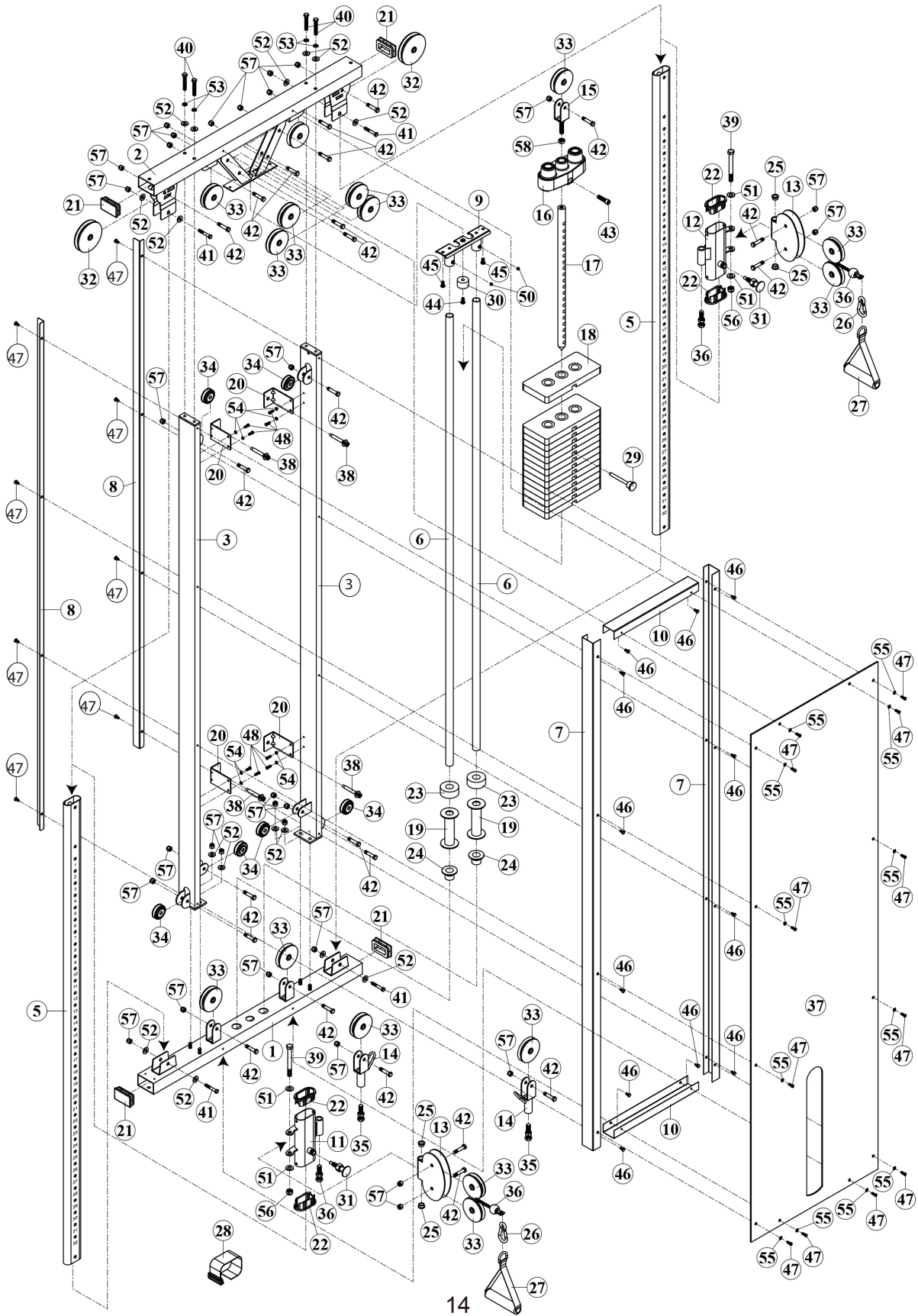
**Article Number:**

## 7.2 Parts List

No.	Name	Qty.
1904-1	BASE FRAME	1
1904-2	TOP FRAME	1
1904-3	MAIN UPRIGHT FRAME	2
1904-5	UPRIGHT FRAME	2
1904-6	GUIDE ROD	2
1904-7	LONGER COVER	2
1904-8	REAR COVER	2
1904-9	GUIDE ROD RETAINER	1
1904-10	SHORTER COVER	2
1904-11	RIGHT CABLE HEIGHT ADJUSTER	1
1904-12	LEFT CABLE HEIGHT ADJUSTER	1
1904-13	SWIVEL PULLEY HOUSING	2
1904-14	SINGLE PULLEY BLOCK	2
1904-15	PULLEY BLOCK	1
1904-16	TOP PLATE	1
1904-17	SELECTOR ROD	1
1904-18	WEIGHT PLATE	19
1904-19	STACK SPACER	2
1904-20	L-SHAPED BRACKET	4
1904-21	45 X 75mm END CAP	4
1904-22	PLASTIC BUSHING	4
1904-23	RUBBER DONUT	2
1904-24	PLASTIC GUIDE ROD HOLDER	2
1904-25	BUSHING	4
1904-26	SNAP HOOK	2
1904-27	SINGLE HANDLE	2
1904-28	ANKLE STRAP	1
1904-29	SELECTOR PIN	1
1904-30	STOPPER	1
1904-31	POP PIN	2
1904-32	114mm ALUMINUM PULLEY	2

1904-33	90mm ALUMINUM PULLEY	15
1904-34	50mm PULLEY	6
1904-35	WEIGHT STACK CABLE	1
1904-36	PULLEY COLUMN CABLE	2
1904-37	ACRYLIC PANEL	1
1904-38	5/16" X 2-1/2" BOLT SET	4
1904-39	1/2" X 4-1/4" HEX BOLT	2
1904-40	3/8" X 2-1/4" HEX THREADED BOLT	4
1904-41	3/8" X 2" HEX BOLT	4
1904-42	3/8" X 1-3/4" HEX BOLT	23
1904-43	TOP PLATE BOLT	1
1904-44	3/8" X 3/4" INNER HEX SCREW	1
1904-45	5/16" X 1/2" HEXAGON ALLOY STEEL SCREW	2
1904-46	M6 X 12mm HEX BOLT	12
1904-47	M6 X 15mm INNER HEX SCREW	20
1904-48	M6 X 10mm HEXAGON ALLOY STEEL SCREW	8
1904-50	5/16" X 1/4" SET SCREW	2
1904-51	1/2" WASHER	4
1904-52	3/8" WASHER	16
1904-53	3/8" SPRING WASHER	4
1904-54	M6 SPRING WASHER	8
1904-55	M6 RUBBER GASKET	12
1904-56	1/2" NYLON NUT	2
1904-57	3/8" NYLON NUT	31
1904-58	1/2" NUT	1
1904-59	5mm HEX KEY	1
1904-60	4mm HEX KEY	1

# 7.3 Exploded Drawing



Training equipment from Taurus® is subject to strict quality control. However, if a fitness equipment purchased from us does not work perfectly, we take it very seriously and ask you to contact our customer service as indicated. We are happy to help you by phone via our service hotline.

### **Error Descriptions**

Your fitness equipment is developed for long-term, high-quality training. However, should a problem arise, please first read the operating instructions. For further assistance, please contact your contract partner or call our service hotline. To ensure your problem is solved as quickly as possible, please describe the defect as exactly as possible.

In addition to the statutory warranty, we provide a warranty for every fitness equipment purchased from us according to the following provisions.

### **Your statutory rights are not affected.**

### **Warranty**

The warranty is the first/original buyer and/or any person who received a newly purchased product as a gift from the original buyer.

#### **Warranty period**

The warranty periods, shown on our web shop, begin on delivery of the fitness equipment. The respective warranty periods for your equipment can be found on its product website.

### **Repair Costs**

According to our choice, there will either be a repair, a replacement of individual damaged parts or a complete replacement. Spare parts, that have to be mounted while assembling the equipment, have to be replaced by the warranty personally and are not a part of repair. After the expiration of the warranty period for repair costs, a pure parts warranty applies, which does not include the repair, installation and delivery costs.

### **The terms of use are defined as follows:**

- + Home use: solely for private use in private households up to 3 hours per day
- + Semi-professional use: up to 6 hours per day (e. g. rehabilitation centres, hotels, clubs, company gyms)
- + Professional use: more than 6 hours per day (e. g. commercial gyms)

### **Warranty Service**

Within the warranty period, equipment which develops faults as a result of material or manufacturing defects, will be repaired or replaced at our discretion. Ownership of equipment or parts of equipment which have been replaced is transferred to us. The warranty period is not extended nor does a new warranty period begin following repair or replacement under the warranty.

## **Warranty Conditions**

For the warranty to be valid, the following steps must be taken:

Please contact our customer service by email or phone. If the product under warranty has to be sent in for repair, the seller bears costs. After expiry of the warranty, the buyer bears the costs of transport and insurance. If the fault is covered by our warranty, you will receive a new or repaired equipment in return.

### **Warranty claims are invalid in case of damage resulting from:**

- + misuse or improper handling
- + environmental influences (moisture, heat, electrical surge, dust, etc.)
- + failure to follow the current safety measures for the equipment
- + failure to follow the operating instructions
- + use of force (e. g. hitting, kicking, falling)
- + interventions which were not carried out by one of our authorized service centres
- + unauthorised repair attempts

### **Proof of Purchase and Serial Number**

Please make sure that you are able to provide the appropriate receipt when claiming on your warranty. So that we can clearly identify the model of your equipment, and for the purposes of our quality control, you will need to give the serial number of your equipment, when contacting the service team. Where possible please have your serial number and your customer number ready when you call our service hotline. It will help us to deal with your request swiftly.

If you cannot find the serial number on your fitness equipment, our service team is at your disposal to offer further information.

### **Service outside of the Warranty Period**




















We are also happy to issue an individual cost estimate if there is a problem with your fitness equipment after the warranty has expired, or in cases which do not fall under the terms of the warranty, e. g. normal wear and tear. Please contact our customer service team to find a quick and cost-effective solution to your problem. In such a case you will be responsible for the delivery costs.
















### **Communication**

Many problems can be solved just by speaking to us as your specialist supplier. We know how important it is to you as a user of the fitness equipment to have problems solved quickly and simply, so you can enjoy working out with minimal interruption. For that reason, we also want to resolve your queries quickly and in a straightforward manner. Thus, please always keep your customer number and the serial number of the faulty equipment handy.



## 9 CONTACT

DE	DK	FR
<p><b>TECHNIK</b></p> <p> +49 4621 4210-900</p> <p> +49 4621 4210-698</p> <p> <a href="mailto:technik@sport-tiedje.de">technik@sport-tiedje.de</a></p> <p> Öffnungszeiten entnehmen Sie unserer Homepage.</p> <p><b>SERVICE</b></p> <p> 0800 20 20277 (kostenlos)</p> <p> <a href="mailto:info@sport-tiedje.de">info@sport-tiedje.de</a></p> <p> Öffnungszeiten entnehmen Sie unserer Homepage.</p>	<p><b>TEKNIK OG SERVICE</b></p> <p> 80 90 16 50</p> <p>+49 4621 4210-945</p> <p> <a href="mailto:info@fitshop.dk">info@fitshop.dk</a></p> <p> Åbningstider kan findes på hjemmesiden.</p>	<p><b>TECHNIQUE &amp; SERVICE</b></p> <p> +33 (0) 172 770033</p> <p>+49 4621 4210-933</p> <p> <a href="mailto:service-france@fitshop.fr">service-france@fitshop.fr</a></p> <p> Vous trouverez les heures d'ouverture sur notre site Internet.</p>
	PL	BE
	<p><b>TECHNIKA I SERWIS</b></p> <p> 22 307 43 21</p> <p>+49 4621 42 10-948</p> <p> <a href="mailto:info@fitshop.pl">info@fitshop.pl</a></p> <p> Godziny otwarcia można znaleźć na stronie głównej.</p>	<p><b>TECHNIQUE &amp; SERVICE</b></p> <p> 02 732 46 77</p> <p>+49 4621 42 10-932</p> <p> <a href="mailto:info@fitshop.be">info@fitshop.be</a></p> <p> Vous trouverez les heures d'ouverture sur notre site Internet.</p>

UK	NL	INT
<p><b>CUSTOMER CARE</b></p> <p> +44 141 737 2249 or +44 141 876 3972</p> <p> <a href="mailto:customercare@powerhouse-fitness.co.uk">customercare@powerhouse-fitness.co.uk</a></p> <p> You can find the opening hours on our homepage.</p>	<p><b>TECHNISCHE DIENST &amp; SERVICE</b></p> <p> +31 172 619961</p> <p> <a href="mailto:info@fitshop.nl">info@fitshop.nl</a></p> <p> De openingstijden vindt u op onze homepage.</p>	<p><b>TECHNICAL SUPPORT &amp; SERVICE</b></p> <p> +49 4621 4210-944</p> <p> <a href="mailto:service-int@sport-tiedje.de">service-int@sport-tiedje.de</a></p> <p> You can find the opening hours on our homepage.</p>
	AT	CH
	<p><b>TECHNIK &amp; SERVICE</b></p> <p> 0800 20 20277 (Freecall)</p> <p>+49 4621 42 10-0</p> <p> <a href="mailto:info@sport-tiedje.at">info@sport-tiedje.at</a></p> <p> Öffnungszeiten entnehmen Sie unserer Homepage.</p>	<p><b>TECHNIK &amp; SERVICE</b></p> <p> 0800 202 027</p> <p>+49 4621 42 10-0</p> <p> <a href="mailto:info@sport-tiedje.ch">info@sport-tiedje.ch</a></p> <p> Öffnungszeiten entnehmen Sie unserer Homepage.</p>

Please find a detailed overview including address and opening hours for all stores of the Sport-Tiedje Group in Germany and abroad on the following website:

[www.sport-tiedje.com/en/stores](http://www.sport-tiedje.com/en/stores)

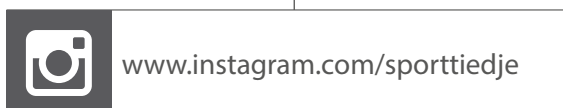
# WE LIVE FITNESS

## WEBSHOP AND SOCIAL MEDIA

Sport-Tiedje is Europe's largest specialist store for home fitness equipment with currently over 70 stores and one of the world's most renowned online mail order companies for fitness equipment. Private customers order via the 25 web shops in the respective national language or have their desired equipment assembled on site. In addition, the company supplies fitness studios, hotels, sports clubs, companies and physio practices with professional equipment for endurance and strength training.

Sport-Tiedje offers a wide range of fitness equipment from renowned manufacturers, high-quality in-house developments and comprehensive services, such as a build-up service and sports scientific advice before and after the purchase. The company employs numerous sports scientists, fitness trainers and competitive athletes.

Visit us also on our social media platforms or our blog!





# **TAURUS<sup>®</sup>**

**Taurus Design Line Dual Pulley**