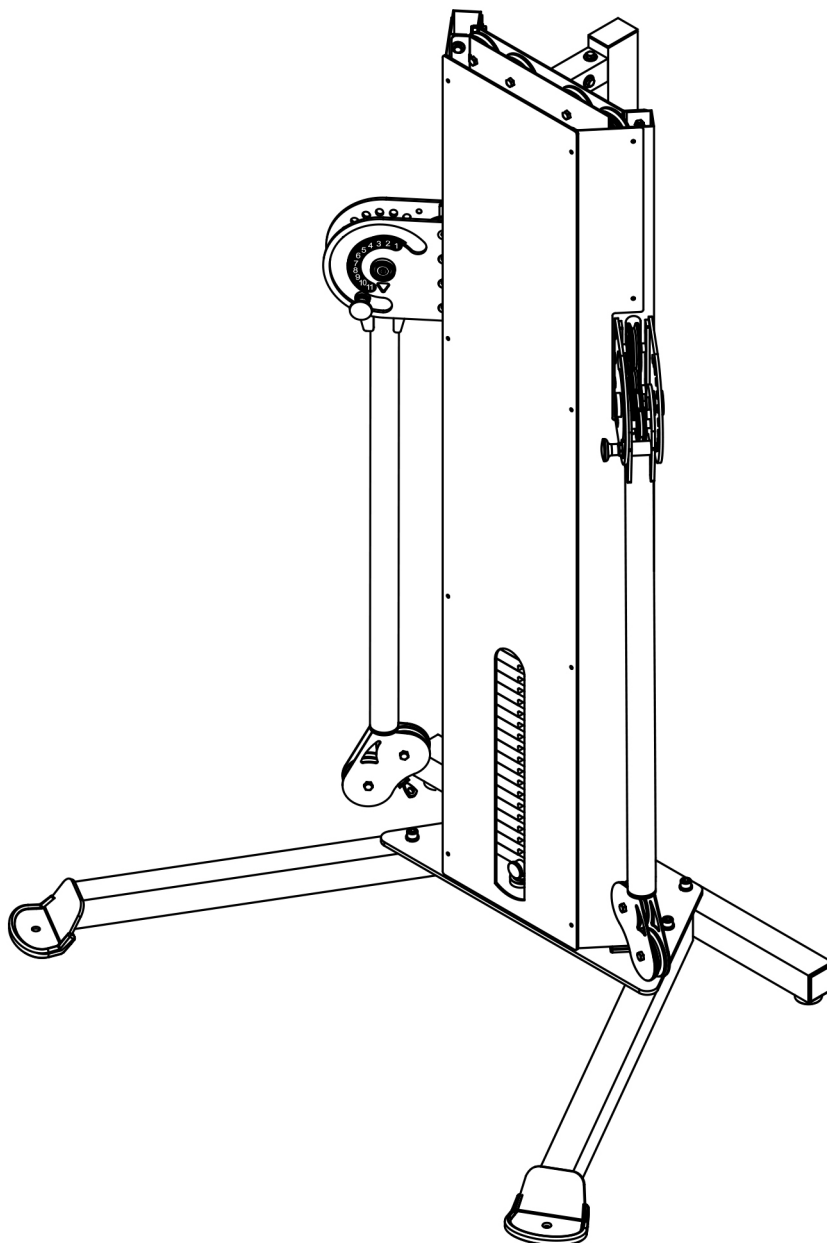


BODYCRAFT

Assembly and Operating Instructions



max. 150 kg



~ 240 Min.



96 kg

L 250 | B 109 | H 190

BCEFT.01.01

Art. No. BC-EFT

BodyCraft EFT Functional Trainer

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Dear customer,

Thank you for choosing Bodycraft training equipment. Bodycraft equipment inspires with its multifunctionality and excellent workmanship and is one of the highest quality fitness equipment for home use in terms of innovation and technology. BodyCraft weight stations, for example, offer a very wide range of exercise possibilities. This ranges from traditional strength training such as bench presses to rehabilitation exercises and workouts for complex sports such as golf, tennis or badminton. Further information can be found at www.sport-tiedje.com.

Intended Use

The equipment may only be used for its intended purpose.

The equipment is suitable for home use and semi-professional use (e.g. hospitals, clubs, hotels, schools, etc.). The equipment is not suitable for commercial or professional use (e.g. fitness studio).

Disclaimer

BODYCRAFT

BodyCraft® is a registered brand of the company Fitness Authority Industrial Co., LTD. All rights reserved. Any use of this trademark without the explicit written permission of Fitness Authority Industrial Co., LTD is prohibited.

Product and manual are subject to change. Technical data can be changed without advance notice.

ABOUT THIS MANUAL

Please carefully read the entire manual before installation and first use. The manual will help you to quickly set up the system and explains how to safely use it. Make sure that all persons exercising with the equipment (especially children and persons with physical, sensory, mental or motor disabilities) are informed about this manual and its contents in advance. In case of doubt, responsible persons must supervise the use of the equipment.

Due to ongoing changes and software optimisations, the manual may have to be updated. If you notice any discrepancies during assembly or use, please refer to the manual uploaded to the webshop. The latest manual is always available there.

This equipment has been manufactured according to the latest safety knowledge. As far as possible, potential safety hazards which could cause injury have been eliminated. Make sure to carefully follow the instructions and that all parts are securely in place. If required, read through the instructions again to correct any mistakes.



Please pay close attention to the safety and maintenance instructions given here. The contract partner cannot be held liable for damage to health, accidents or damage to the equipment when it is not used in accordance with these instructions.

The following safety instructions may appear in this manual:

► **ATTENTION**

This notice indicates potentially hazardous situations which, if not avoided, may result in property damage.

⚠ **CAUTION**

This notice indicates potentially hazardous situations which, if not avoided, may result in slight or minor injuries!

⚠ **WARNING**

This notice indicates potentially hazardous situations which, if not avoided, may result in death or serious injuries!

⚠ **DANGER**

This notice indicates potentially hazardous situations which, if not avoided, will result in death or serious injuries!

ⓘ **NOTICE**

This notice indicates further useful information.

Retain these instructions in a safe place for future reference, maintenance or when ordering replacement parts.

1.1 Technical Data

Weight and Dimensions

Packaging dimensions (L x W x H) and article weight (gross, incl. packaging):

Box 1:	188.2 cm x 72.5 cm x 33.5 cm	101 kg
Box 2:	39.6 cm x 5.6 cm x 185.5 cm	4.7 kg
Box 3:	26.9 cm x 20.3 cm x 12.7 cm	32 kg
Box 4:	26.9 cm x 20.3 cm x 12.7 cm	32 kg
Box 5:	26.6 cm x 13.6 cm x 13.6 cm	23 kg

Article weight (net, excl. packaging): 96.1 kg/ 181.6 kg incl. weight stacks

Set-up dimensions (L x W x H) approx.: 249.9 cm x 109.2 cm x 189.7 cm

Quantity of weight plates:	19 + 1
Weight of one weight plate:	4.5 kg
Cable material:	Steel
Cover material:	Nylon
Cable length:	815 cm
Cable width:	0.5 cm
Pulley diameter:	90 mm
Transmission ratio:	4:1

Maximum load:	90 kg
Maximum user weight (dip bar, chin-up bar):	150 kg

Class: I

1.2 Personal Safety

DANGER

- + Before you start using the equipment, you should consult your physician that this type of exercise is suitable for you from a health perspective. Particularly affected are persons who: have a hereditary disposition to high blood pressure or heart disease, are over the age of 45, smoke, have high cholesterol values, are overweight and/or have not exercised regularly in the past year. If you are under medical treatment that affects your heart rate, medical advice is absolutely essential.
- + Note that excessive training can seriously endanger your health. Please also note that heart rate monitoring systems can be inaccurate. If you notice any signs of weakness, nausea, dizziness, pain, shortness of breath, or other abnormal symptoms, stop exercising immediately and seek advice from your doctor if necessary.
- + The owner must communicate all warnings and instructions to the user.

WARNING

- + This equipment may not be used by children under the age of 14.
- + Children should not be allowed unsupervised access to the equipment.
- + Persons with disabilities must have a medical license and must be under strict observation when using the equipment.
- + The equipment is strictly for use by one person at a time.
- + If your equipment provides a safety key, the clip of the safety key must be attached to your clothing before starting your training. In the event of a fall, the EMERGENCY STOP of the equipment can be initiated.
- + Keep your hands, feet and other body parts, hair, clothing, jewellery and other objects well clear of moving parts.
- + During use, wear suitable sports clothing rather than loose or baggy clothing. When wearing sports shoes, make sure they have suitable soles, preferably made of rubber or other non-slip materials. Shoes with heels, leather soles, studs or spikes are unsuitable. Never exercise barefoot.
- + Always start each workout with a light warm-up and end with a cool-down phase.
- + Using the machine as a support during stretching exercises or attaching resistance bands, ropes or other accessories to it, may cause injuries.

CAUTION

- + If your equipment needs to be connected to the power supply with a mains cable, make sure that the cable is not a potential tripping hazard.
- + Make sure that nobody is within the range of motion of the equipment during training so as not to endanger you or other persons.
- + Be aware that if adjustment devices are left protruding, they may impede the user's movement.

ATTENTION

- + Do not insert any objects of any kind into the openings of the device.

1.3 Set-Up Place

⚠ WARNING

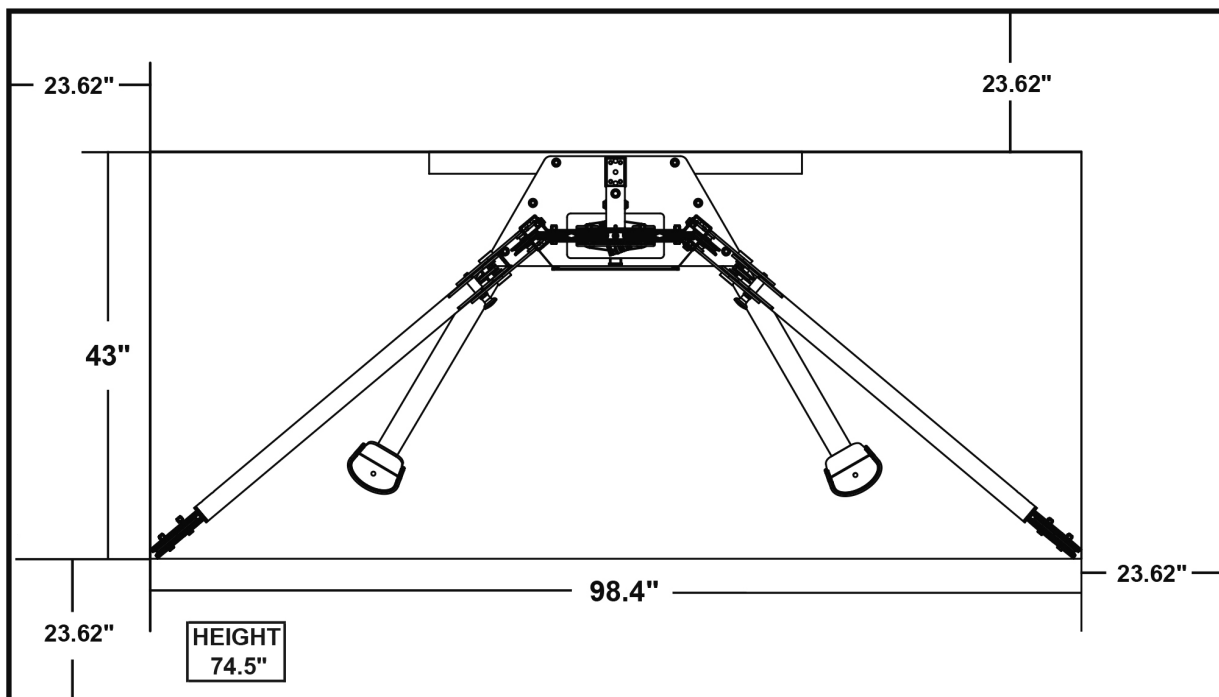
- + Do not place the equipment in main corridors or escape routes.

⚠ CAUTION

- + Choose a location in which to place the equipment such that there is enough free space/ clearance to the front, the rear and to the sides of the equipment.
- + The training room should be well ventilated during training and not be exposed to any draughts.
- + Choose the place in which to set up the equipment such that there is enough free space/ clearance to the front, the rear and to the sides of the equipment.
- + The free area in the direction from which the exercise equipment is accessed must be at least 0.6 m larger than the exercise area.
- + The set-up and mounting surface of the equipment should be flat, loadable and solid.
- + If your device is to be mounted on the wall/ceiling, make sure that you use the appropriate assembly material to avoid possible damages or personal injuries. The contractual partner accepts no liability for this.

► ATTENTION

- + The device may only be used in one building, in sufficiently tempered and dry rooms (ambient temperatures between 10°C and 35°C). The equipment should not be used outdoors or in rooms with high humidity (over 70%) like swimming pools.
- + A floor protective mat/equipment underlay can help to protect high-quality floor coverings (parquet, laminate, cork, carpets) from dents and sweat and can help to level out slight unevenness.
- + For Class S and I equipment, the exercise equipment may only be used in areas where access, supervision and control are specifically regulated by the owner.



2.1 General Instructions

DANGER

- + Do not leave any tools, packaging materials such as foils or small parts lying around, as otherwise there is a danger of suffocation for children. Keep children away from the equipment during assembly.

WARNING

- + Pay attention to the instructions attached to the equipment in order to reduce the risk of injuries.

CAUTION

- + Ensure to have sufficient room for movement in each direction during assembly.
- + The assembly of the equipment must be carried out by at least two adults. If in doubt, seek the help of a third technically skilled person.

ATTENTION

- + To prevent damage to the equipment and the floor, assemble the equipment on a mat or packaging board.

NOTICE

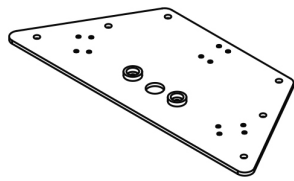
- + In order to make the assembly as simple as possible, some screws and nuts to be used can already be pre-assembled.
- + Ideally, assemble the equipment at its later set-up place.

2.2 Scope of Delivery

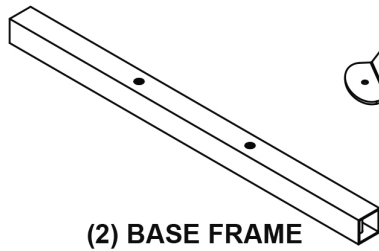
The scope of delivery consist of the following parts. At the beginning, check whether all parts and tools belonging to the device are included in the scope of delivery and whether damage has occurred. In the event of complaints, the contractual partner must be contacted directly.

CAUTION

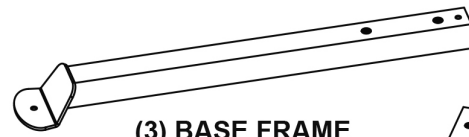
- If parts of the scope of delivery are missing or damaged, the assembly must not be carried out.



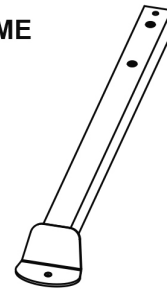
(1) FOOT PLATE



(2) BASE FRAME



(3) BASE FRAME



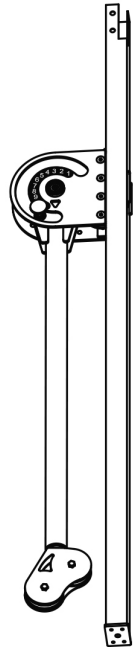
(4) BASE FRAME



(5) GUIDE ROD



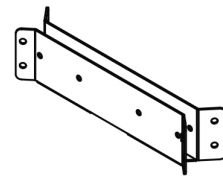
(6) UPRIGHT FRAME



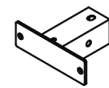
(7L) LEFT UPRIGHT FRAME



(8R) RIGHT UPRIGHT FRAME



(9) TOP FRAME



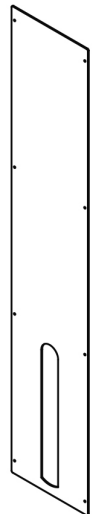
(10) CONNECTOR FRAME



(11) TOP GUIDE ROD HOLDER



(19) DOUBLE PULLEY BRACKET



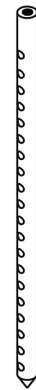
(12) PANEL



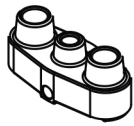
(13L) LEFT STACK GUARDS



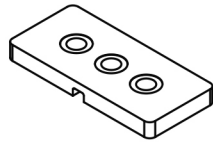
(14R) RIGHT STACK GUARDS



(21) SELECTOR ROD



(22) TOP PLATE



(23) WEIGHT PLATE X 19pcs



(24) RUBBER CUSHION X 2pcs



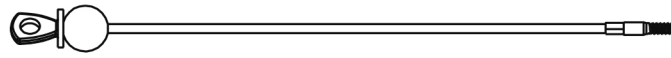
(25) BIGGER WASHER X 2pcs



(26) SPRING X 2pcs



(28) SELECTOR PIN



(60) CABLE



(61) HEAD OF CABLE



(46) 60mm SQ. PLUG X 2pcs



(64) CLIP X 2pcs



(65) 50 X 75mm PLUG

NO.	DESCRIPTION	QTY.
39	3/8" X 1" HEX BOLT	8
40	TOP PLATE BOLT	1
50	M5 X 15L SCREW	8
54	3/8" SPRING WASHER	16
57	3/8" NYLON NUT	8



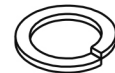
39



40



50



54



57

2.3 Assembly

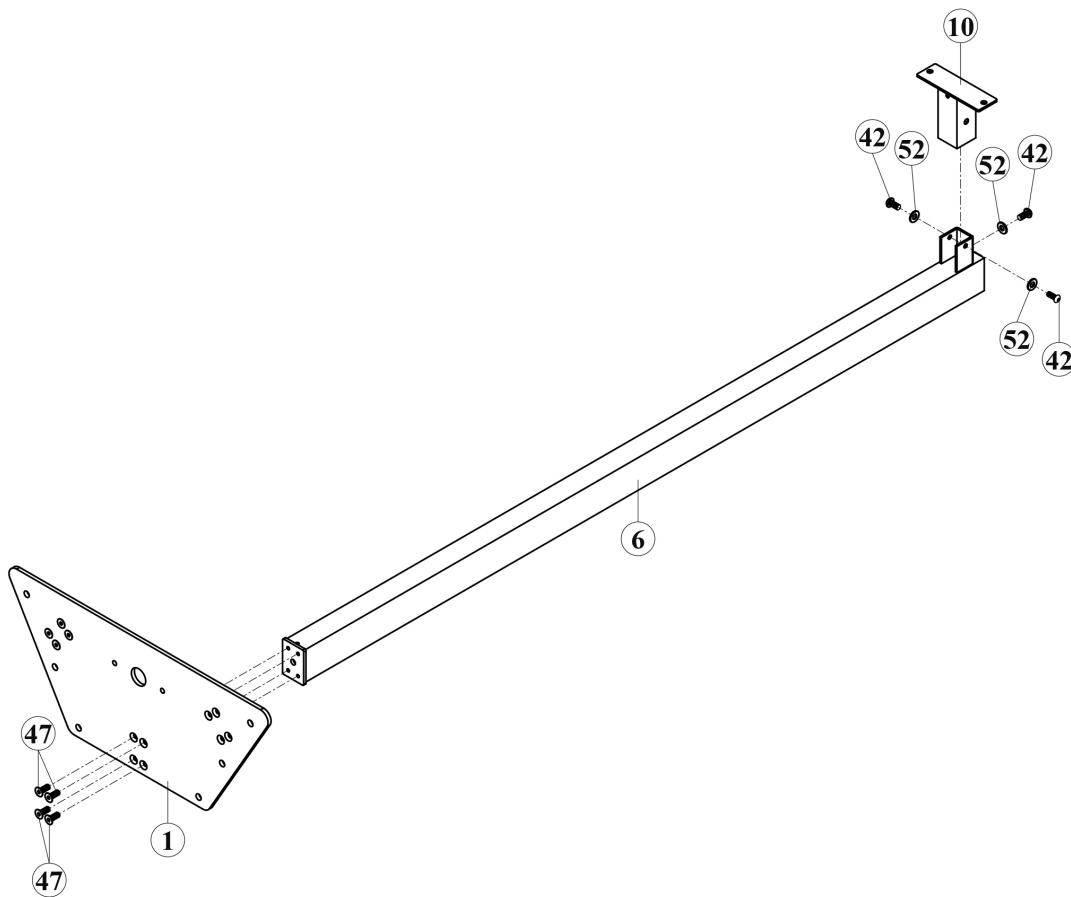
Before assembly, take a close look at the individual assembly steps shown and carry out the assembly in the order given.

① NOTICE

- + First loosely screw all parts together and check that they fit properly. Tighten the screws using the tool only when you are instructed to do so.
- + If you have difficulty recognising the graphics, we recommend that you open and/or download the PDF instructions stored in the webshop on your end device (e.g. smartphone, tablet or PC). There you have the option of zooming in closer. Please note that the Adobe Acrobat Reader programme must be installed on your end device in order to open the file.

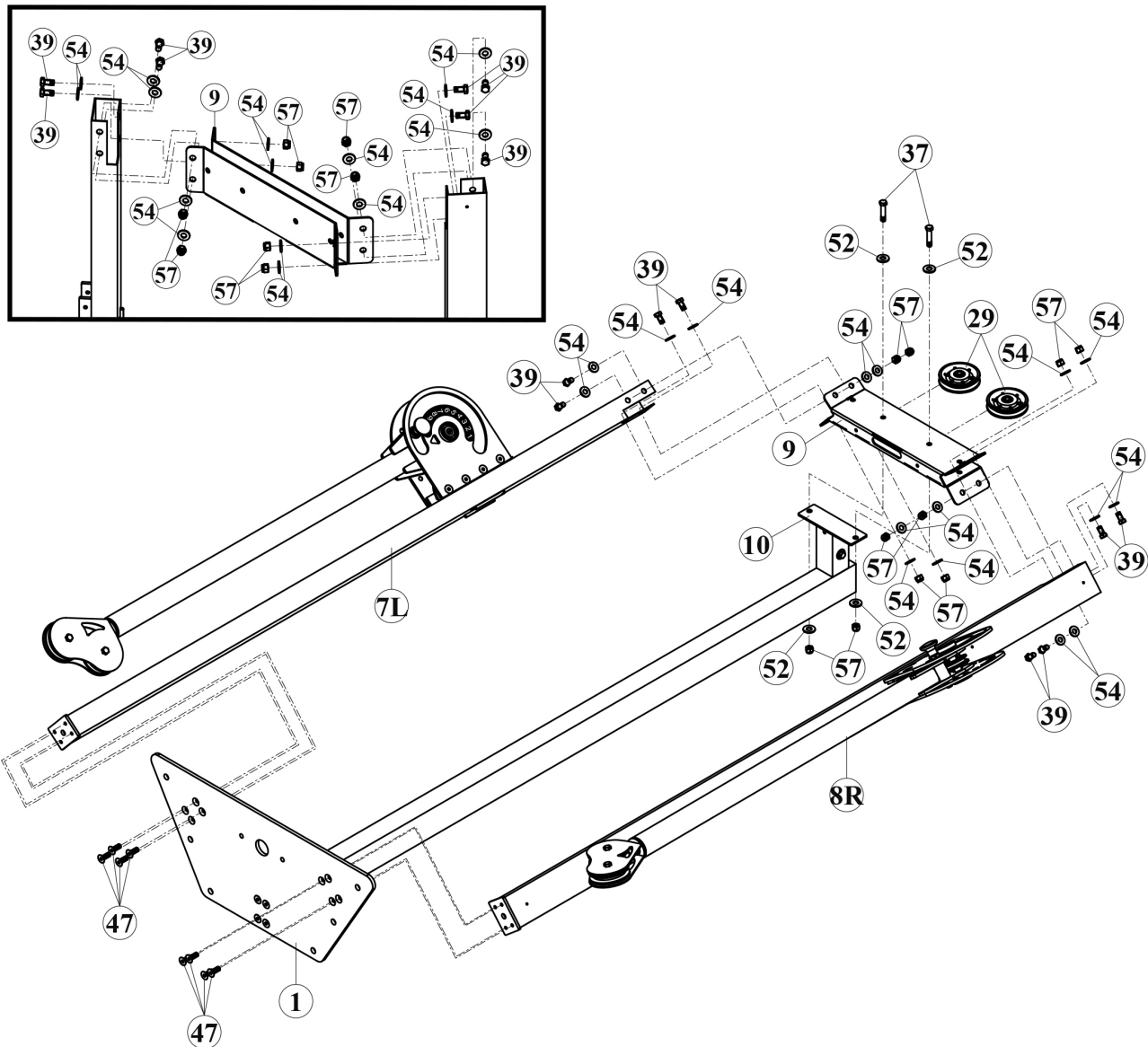
Step 1: Assembly of the Foot Plate and Connector Frame

1. Assemble the upright frame (6) to the foot plate (1) with four screws (47).
2. Assemble the connector frame (10) to the upright frame (6) with three washers (52) and three bolts (42).



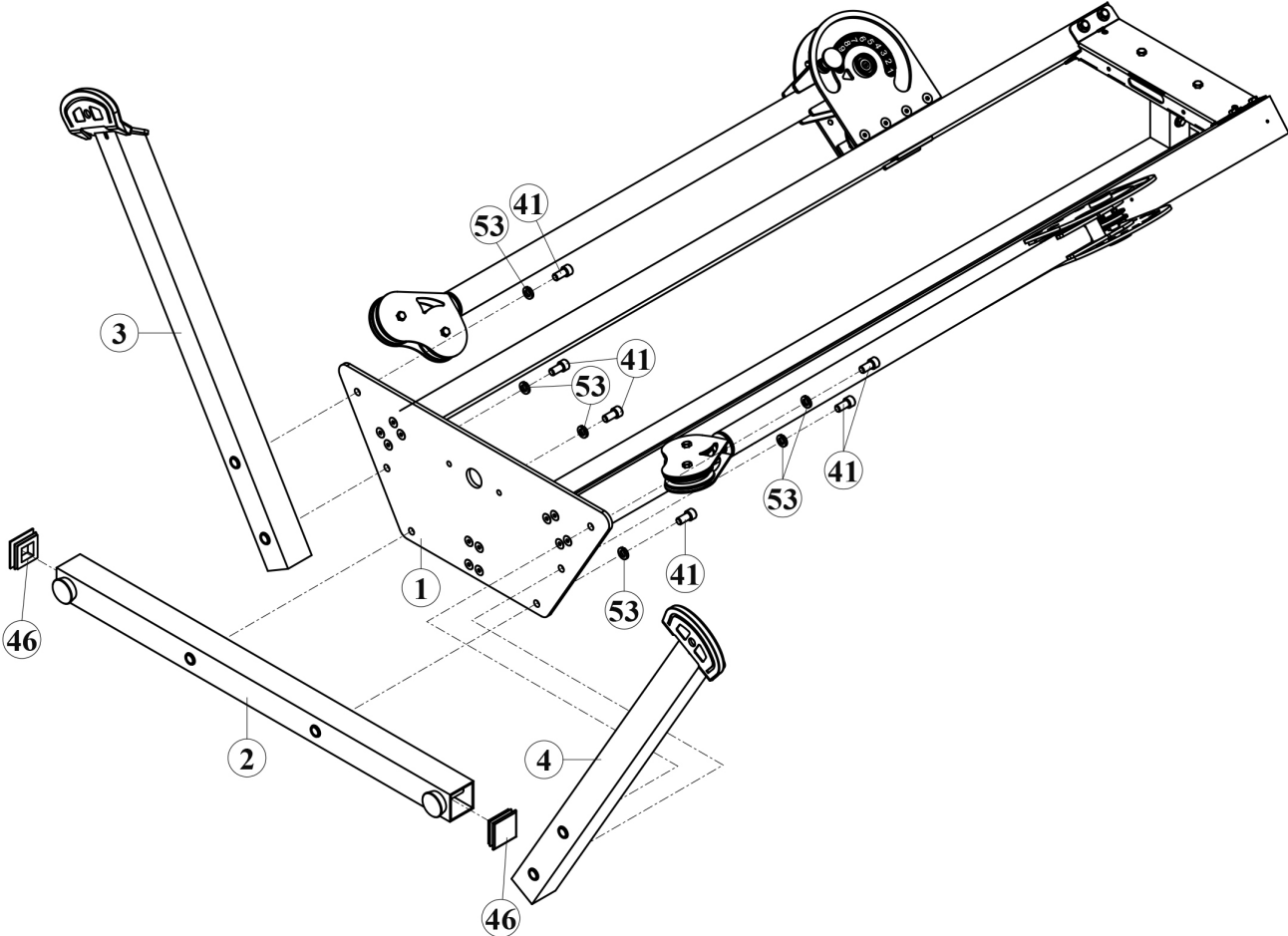
Step 2: Assembly of the Top Frame

1. Assemble the left and right upright frame (7L & 8R) to the foot plate (1) with eight screws (47).
2. Insert two pulleys (29) into the top frame (9) and attach top frame (9) to the connector frame (10) with two bolts (37), four washers (52) and two nuts (57).
3. Assemble the left and right upright frame (7L & 8R) to the top frame (9) with eight bolts (39), sixteen spring washers (54) and eight nuts (57).



Step 3: Assembly of the Base Frames

- 1. Attach two plugs (46) to the base frame (2).
- 2. Attach the base frames (2 & 3 & 4) to the foot plate (1) with six bolts (41) and six spring washers (53).



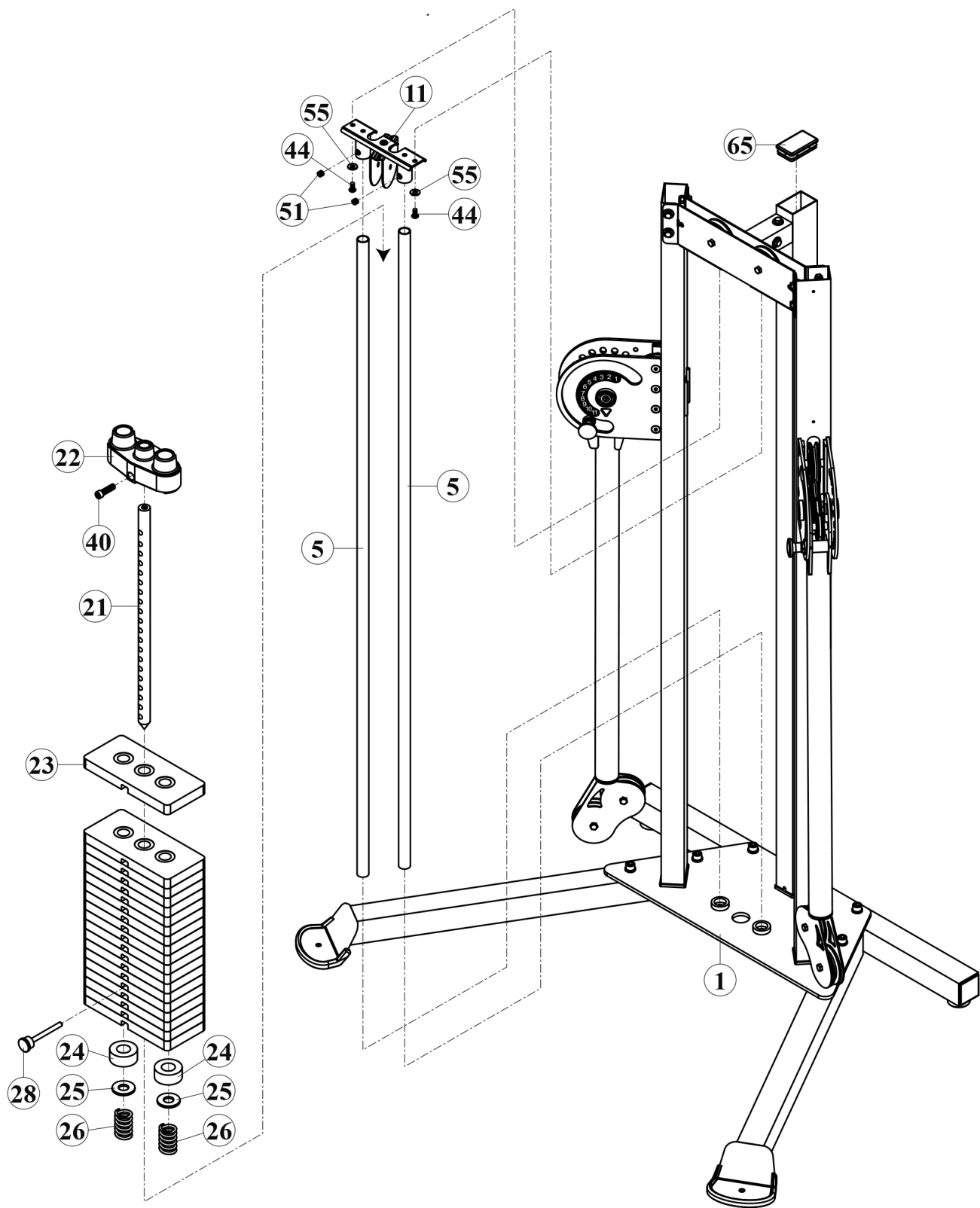
Step 4: Assembly of the Weight Plates

1. Insert the two guide rods (5) into the bottom of the foot plate (1).
2. Slide two springs (26), two bigger washers (25) and two rubber cushions (24) onto one end of each guide rod (5).

ⓘ NOTICE

Make sure that each plate is oriented with the selector hole on the bottom and facing forward.

3. Slide each weight plate (23) over the guide rods (5).
4. Assemble the top plate (22) to the selector rod (21) with one top plate bolt (40).
5. Slide the top plate (22) with the selector rod (21) over the guide rods (5).
6. Assemble the top guide rod holder (11) to the top frame (9) with two spring washers (55) and two bolts (44).
7. Tighten two bolts (51) on the guide rods (5).



Step 5: Assembly of the Cables and Pulleys

① NOTICE

Assemble the cables and pulleys simultaneously.

1. Assemble two pulleys (29) to the double shaft (18) with two bolts (38) and two nuts (57) [A1 & A2].
2. Insert the bolt end of the cable (60) into the double shaft (18) and pull it upwards [A1 & A2].
3. Route the cable (60) through the pulleys and pull it upwards [A3, A4, A5 & A6].
4. Assemble one pulley (29) to the top frame (9) with one bolt (38) and one nut (57) and route the cable (60) downwards [A7 & A8].
5. Loosely screw the double pulley bracket (19) into the top plate (22) [A9].
6. Assemble one pulley (29) to the double pulley bracket (19) with one nut (57) and one bolt (36) and route the cable (60) upwards [A9].
7. Assemble one pulley (29) to the top guide rod holder (11) with one nut (57) and one bolt (38) and route the cable (60) downwards [A10].
8. Assemble one pulley (29) to the double pulley bracket (19) with one nut (57) and one bolt (36) and route the cable (60) upwards [A11].
9. Assemble one pulley (29) to the top frame (9) with one bolt (38) and one nut (57) and route the cable (60) downwards [A12 & A13].
10. Route the cable (60) through the pulleys and downwards [A14, A15, A16 & A17].
11. Assemble two pulleys (29) to the double shaft (18) with two bolts (38) and two nuts (57), route the cable (60) downwards and pull it out between the two pulleys [A18 & A19].

① NOTICE

To make the assembly of the cable head easier: it is recommended to use a pliers to keep the cable in place and attach the cable head to the selector rod to keep it in place.

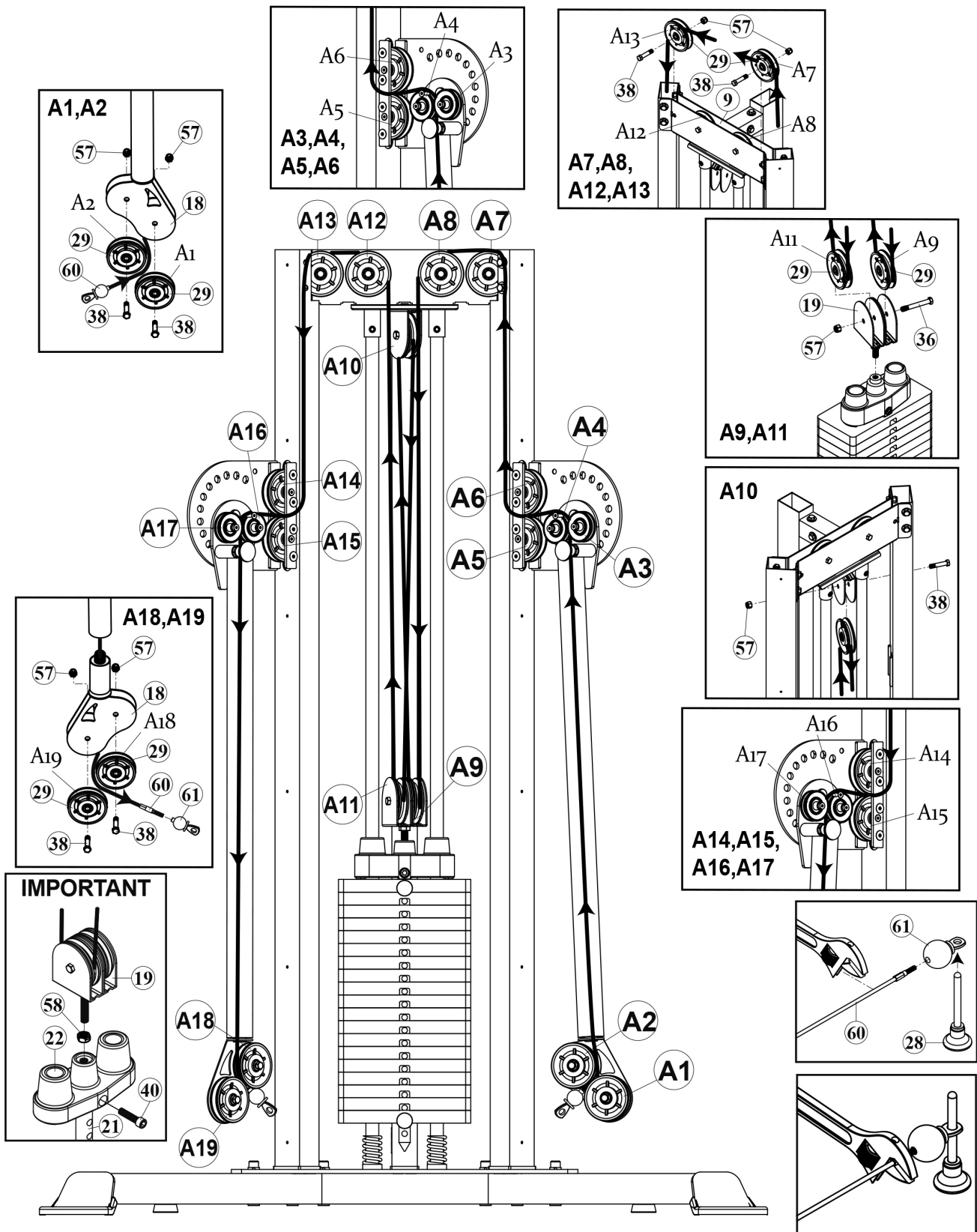
12. Attach the head of the cable (61) to the bolt end of the cable (60).
13. Tighten the nut (58) of the double pulley bracket (19).

BALL END

CABLE (60)

BOLT END

HEAD OF CABLE (61)



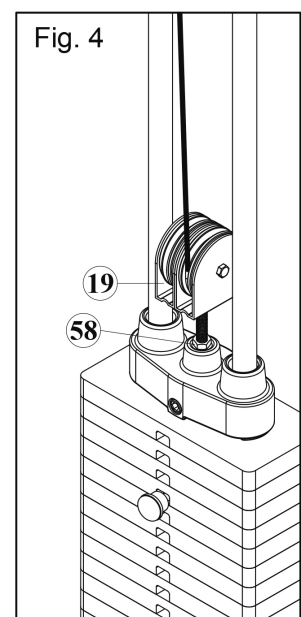
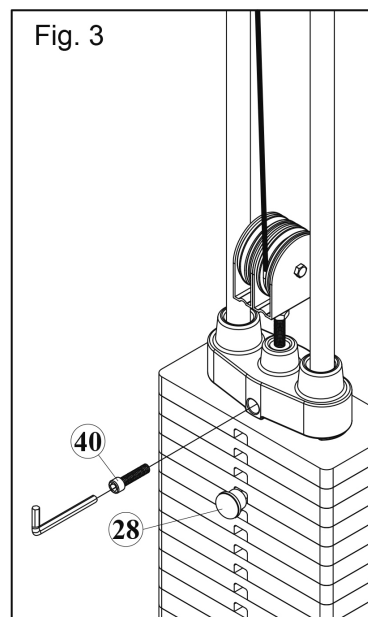
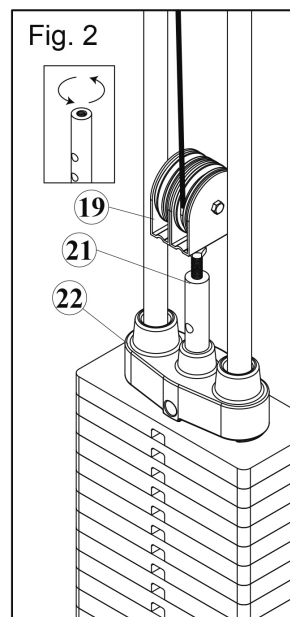
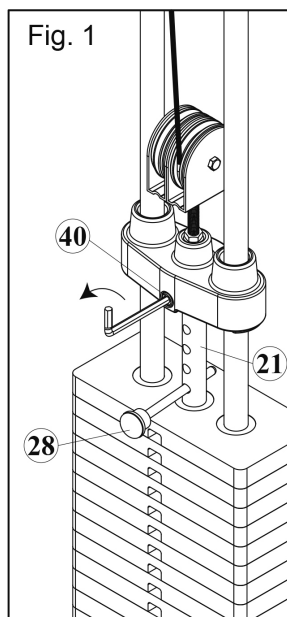
Step 6: Adjustment of the Cable Tension

1. Remove the pin (28).
2. Pull up the selector rod (21) and use the selector pin (28) to prevent the selector rod from falling down [Fig. 1].
3. Loosen and remove the top plate bolt (40) [Fig. 1].
4. Hold the double pulley bracket (19) and turn the selector rod (21) to adjust the cable tension [Fig. 2].

i NOTICE

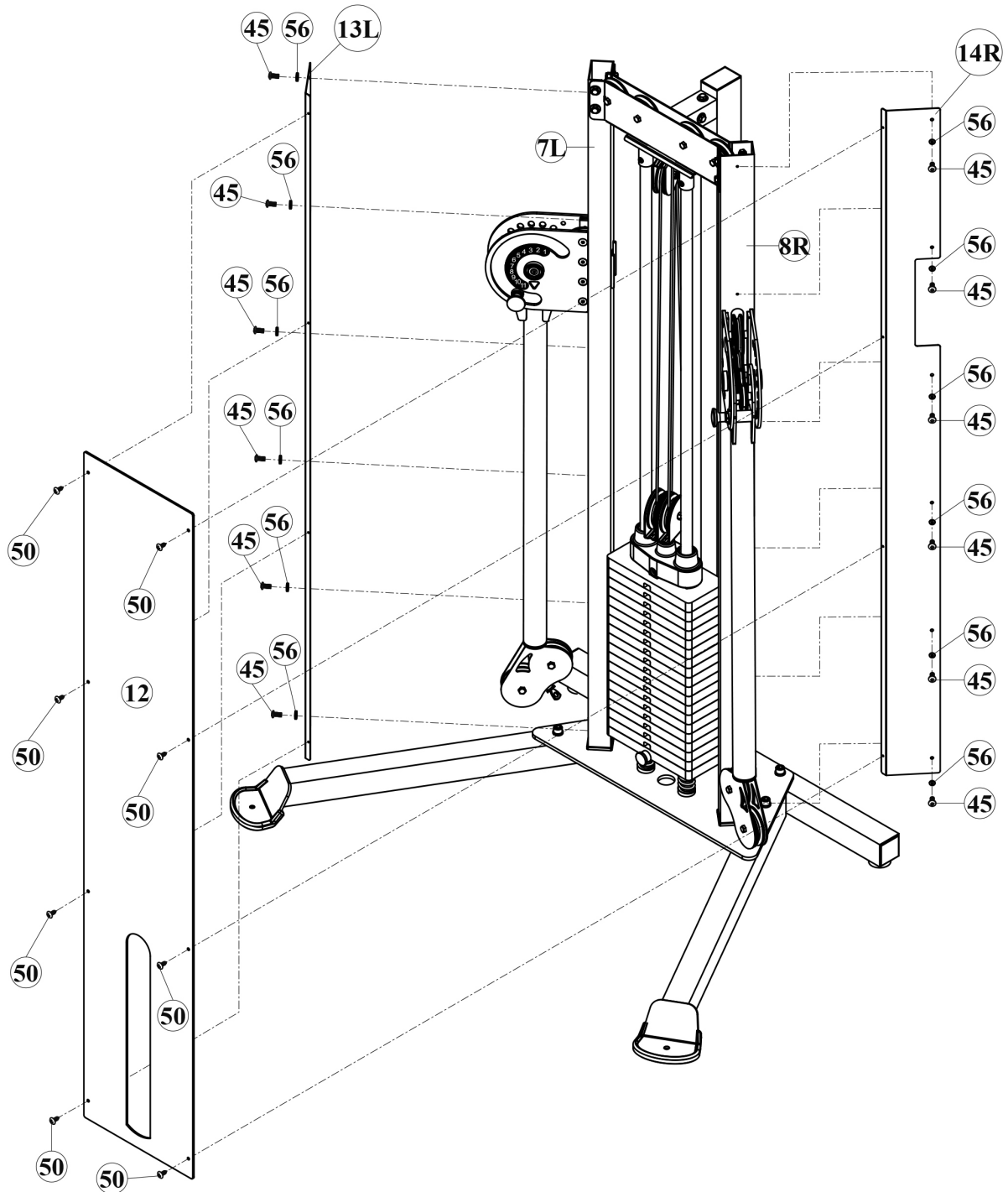
- + If the cable is too long, turn the selector rod (21) clockwise.
- + If the cable is too short, turn the selector rod (21) anti-clockwise.

5. Insert the selector pin (28) until it aligns with a hole of the selector rod (21) and readjust the cable tension if necessary.
6. Tighten the top plate bolt (40) [Fig. 3].
7. Screw down the nut (58) to lock the double pulley bracket (19) [Fig. 4]



Step 7: Assembly of the Stack Guards

1. Assemble the left and right stack guards (13L & 14R) to the left and right upright frames (7L & 8R) with twelve spring washers (56) and twelve bolts (45).
2. Attach the panel (12) to the left and right stack guards (13L & 14R) with eight screws (50).



3.1 General Instructions

⚠ WARNING

- + The storage location should be chosen so that improper use by third parties or children can be prevented.
- + If your equipment does not have transportation wheels, the equipment must be disassembled before transportation.

▶ ATTENTION

- + Make sure that the equipment is protected from moisture, dust and dirt in the selected storage location. The storage location should be dry and well ventilated and have a constant ambient temperature between 10°C and 35°C.

4.1 General Instructions

WARNING

- + Do not make any improper changes to the equipment.

CAUTION

- + Damaged or worn components may affect your safety and the life of the equipment. Therefore, immediately replace damaged or worn components. In such a case, contact the contract partner. The equipment must not be used until it has been repaired. If necessary, use only original spare parts.

ATTENTION

- + In addition to the instructions and recommendations for maintenance and care given here, additional service and/or repair work may be necessary; this must only be carried out by authorised service technicians.

4.2 Faults and Fault Diagnosis

The equipment undergoes regular quality controls during production. Nevertheless, faults or malfunctions may occur. Frequently, individual parts are responsible for these disturbances, an exchange is usually sufficient. Please refer to the following overview for the most common errors and how to correct them. If the equipment still does not function properly, contact your contract partner.

Fault	Cause	Solution
Grinding noises	Cables or pulleys do not run smoothly or are damaged	+ Visual inspection of the cable routing or the pulley guide + If damaged, replace the defective part
Weight hanging in the air	Cable tensioned too tight	Readjust cable tension
Cable without tension	Cable too loose	+ Check cable routing + Readjust cable tension
Squeaking & cracking noises	Screw connections loosened or too tight	+ Check or lubricate screw connections* + Check cable routing
Unit wobbles	+ Uneven ground + Loose screw connections	+ Align unit + Tighten screw connections
Heavy draught	+ Weight holders/guide rods too dry + Faulty cable routing	+ Lubricate guide rods* + Check cable routing

* With a grease-free silicone oil or silicone spray.

4.3 Maintenance and Inspection Calendar

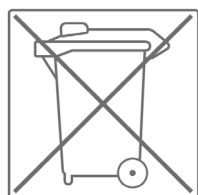
To avoid damage from body sweat, the equipment must be cleaned with a damp towel (no solvents!) after each training session.

The following routine tasks must be performed at the specified intervals:

Part	Weekly	Monthly	Quarterly
Cables	C	I	
Screw connections		I	
Pulleys and cable routing		I	
Slide rails/Guide rods		I	
Legend: C = clean; I = inspect			

5 DISPOSAL

At the end of its operational life, this equipment cannot be disposed of in normal household waste. Instead, it must be disposed of via a recycling centre. Further information can be obtained from your local authority's recycling service.



The materials can be recycled as per their symbols. Through the reuse, recycling of materials or other forms of recovery of old equipment, you make an important contribution to the protection of the environment.

6 RECOMMENDED ACCESSORIES

To make your training experience even more efficient and pleasant, we recommend that you add suiting accessories to your fitness equipment. For training equipment like smith machines, weight benches or racks this could for example be a **floor mat**, which makes your fitness equipment stand more securely and also protects the floor from sweat but it could be also **additional weights, handles, foot straps** for leg exercises or **triceps ropes**. For some smith machines, there are also optional add-ons such as **leg presses** that make your workout even more intense and comprehensive.

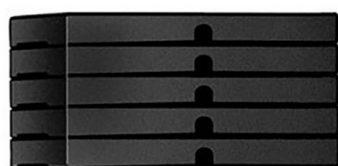
Our range of accessories offers the highest quality and makes training even better. If you would like to find out more about compatible accessories, please go to the detail page of the product in our webshop (the easiest way is to enter the article number in the search field above) and go to the recommended accessories on this page. Alternatively, you can use the QR code provided. Of course, you can also contact our customer service: by telephone, e-mail, in one of our branches or via our social media channels. We will be happy to advise you!



floor mat



chest strap



weight block extension



triceps rope

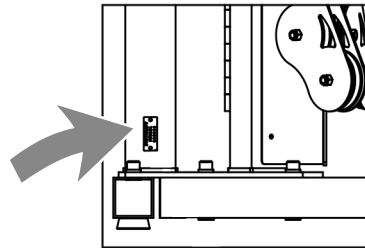
7.1 Serial Number and Model Name

In order to provide you with the best possible service, please have the model name, article number, serial number, exploded drawing and parts list ready. The corresponding contact options can be found in chapter 10 of this operating manual.

NOTICE

The serial number of your equipment is unique. It's located on a white sticker. The exact position of this sticker is shown in the following illustration.

Enter the serial number in the appropriate field.



Serial number:

Brand / Category:

Model Name:

Article Number:

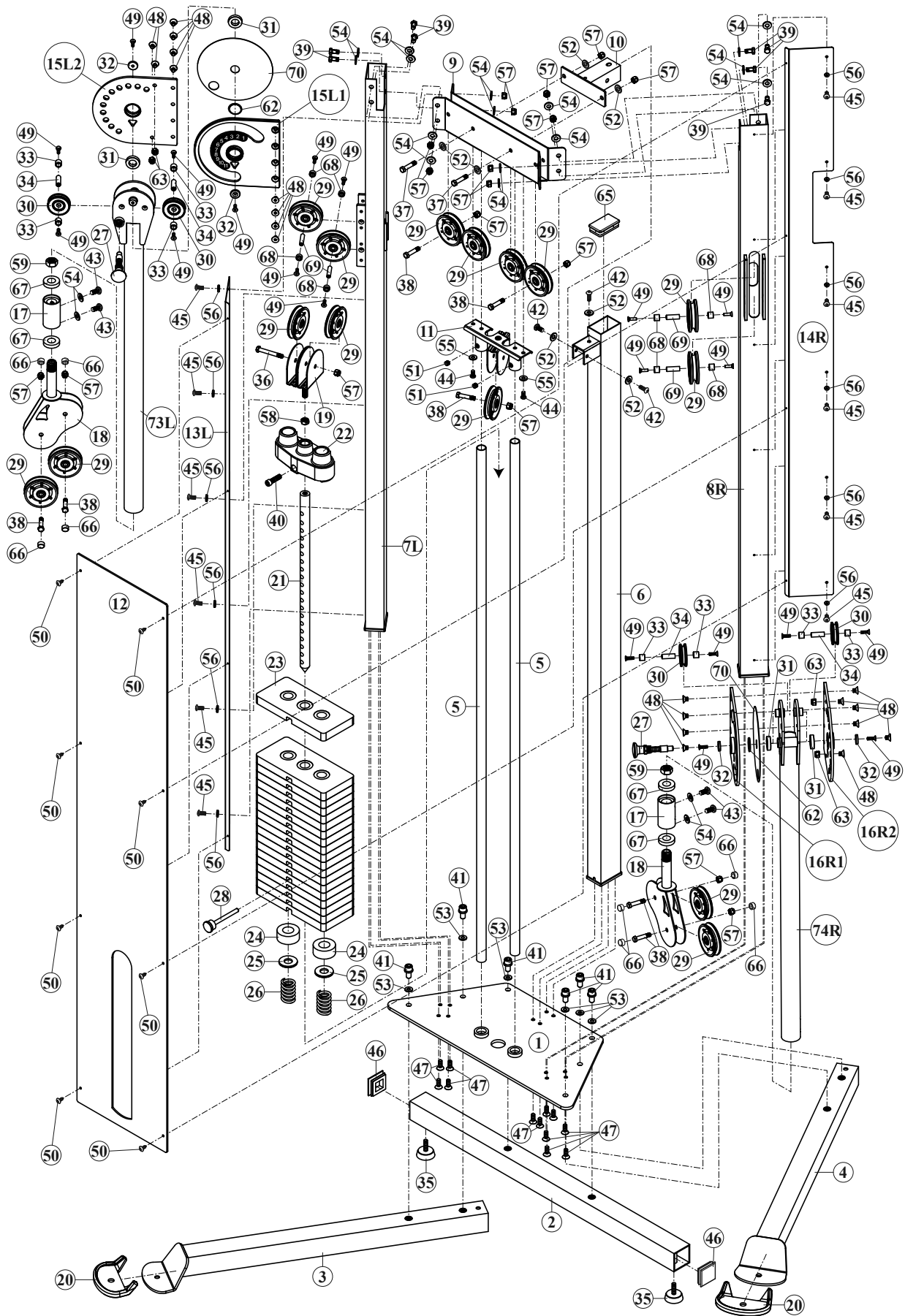
7.2 Parts List

No.	Name	Qty.
1	FOOT PLATE	1
2	BASE FRAME	1
3	BASE FRAME	1
4	BASE FRAME	1
5	GUIDE ROD	2
6	UPRIGHT FRAME	1
7L	LEFT UPRIGHT FRAME	1
8R	RIGHT UPRIGHT FRAME	1
9	TOP FRAME	1
10	CONNECTOR FRAME	1
11	TOP GUIDE ROD HOLDER	1
12	PANEL	1
13L	LEFT STACK GUARDS	1
14R	RIGHT STACK GUARDS	1
15L1	LEFT PULLEY ADJUSTER	1
15L2	LEFT PULLEY ADJUSTER	1
16R1	RIGHT PULLEY ADJUSTER	1
16R2	RIGHT PULLEY ADJUSTER	1
17	AXLE	2
18	DOUBLE SHAFT	2
19	DOUBLE PULLEY BRACKET	1
20	END CAP	2
21	SELECTOR ROD	1
22	TOP PLATE	1
23	10LB WEIGHT PLATE	19
24	RUBBER CUSHION	2
25	BIGGER WASHER	2
26	SPRING	2
27	POP PIN	2
28	SELECTOR PIN	1
29	90mm PULLEY	15

30	60mm PULLEY	4
31	BEARING	2
32	ALUMINUM WASHER	4
33	Ø 9.8 PLASTIC SPACER	8
34	Ø 9.6 AXLE	4
35	ADJUSTMENT LEVELER FOOT	2
36	3/8" X 3" HEX BOLT	1
37	3/8" X 2" HEX BOLT	2
38	3/8" X 1-3/4" HEX BOLT	7
39	3/8" X 1" HEX BOLT	8
40	TOP PLATE BOLT	1
41	1/2" X 1" ROUND INNER ALLEN BOLT	6
42	3/8" X 5/8" HEX SOCKEN DOME BOLT	3
43	3/8" X 1/2" HEX SOCKEN DOME BOLT	4
44	5/16" X 5/8" HEX SOCKEN DOME BOLT	2
45	M6 X 12L HEX SOCKEN DOME BOLT	12
46	60mm SQ. PLUG	2
47	M8 X 20L SCREW	12
48	M8 X 15L SCREW	20
49	M6 X 16L SCREW	20
50	M5 X 15L SCREW	8
51	5/16" X 1/4" INNER HEX BOLT	2
52	3/8" WASHER	7
53	1/2" SPRING WASHER	6
54	3/8" SPRING WASHER	20
55	5/16" SPRING WASHER	2
56	M6 SPRING WASHER	12
57	3/8" NYLON NUT	18
58	1/2" NUT	1
59	24mm NUT	2
60	CABLE	1
61	HEAD OF CABLE	1
62	SEALING RING	2
63	M8 NYLON NUT	4

64	CLIP	2
65	50 X 75mm PLUG	1
66	CAP FOR NUT	8
67	6905 BEARING	4
68	Ø 12.2 PLASTIC SPACER	8
69	Ø 12 AXLE	4
70	STEEL PLATE	2
73L	LEFT SUPPORT ARM	1
74R	RIGHT SUPPORT ARM	1

7.3 Exploded Drawing



Training equipment from Bodycraft® is subject to strict quality control. However, if a fitness equipment purchased from us does not work perfectly, we take it very seriously and ask you to contact our customer service as indicated. We are happy to help you by phone via our service hotline.

Error Descriptions

Your fitness equipment is developed for long-term, high-quality training. However, should a problem arise, please first read the operating instructions. For further assistance, please contact your contract partner or call our service hotline. To ensure your problem is solved as quickly as possible, please describe the defect as exactly as possible.

In addition to the statutory warranty, we provide a warranty for every fitness equipment purchased from us according to the following provisions.

Your statutory rights are not affected.

Warranty

The warranty is the first/original buyer and/or any person who received a newly purchased product as a gift from the original buyer.

Warranty period

The warranty periods, shown on our web shop, begin on delivery of the fitness equipment. The respective warranty periods for your equipment can be found on its product website.

Repair Costs

According to our choice, there will either be a repair, a replacement of individual damaged parts or a complete replacement. Spare parts, that have to be mounted while assembling the equipment, have to be replaced by the warranty holder personally and are not a part of repair. After the expiration of the warranty period, the responsibility for parts costs, repair costs, installation costs and delivery costs lies with the warranty holder.

The terms of use are defined as follows:

- + Home use: solely for private use in private households up to 3 hours per day
- + Semi-professional use: up to 6 hours per day (e. g. rehabilitation centres, hotels, clubs, company gyms)
- + Professional use: more than 6 hours per day (e. g. commercial gyms)

Warranty Service

Within the warranty period, equipment which develops faults as a result of material or manufacturing defects, will be repaired or replaced at our discretion. Ownership of equipment or parts of equipment which have been replaced is transferred to us. The warranty period is not extended nor does a new warranty period begin following repair or replacement under the warranty.

Warranty Conditions

For the warranty to be valid, the following steps must be taken:

Please contact our customer service by email or phone. If the product under warranty has to be sent in for repair, the seller bears costs. After expiry of the warranty, the buyer bears the costs of transport and insurance. If the fault is covered by our warranty, you will receive a new or repaired equipment in return.

Warranty claims are invalid in case of damage resulting from:

- + misuse or improper handling
- + environmental influences (moisture, heat, electrical surge, dust, etc.)
- + failure to follow the current safety measures for the equipment
- + failure to follow the operating instructions
- + use of force (e. g. hitting, kicking, falling)
- + interventions which were not carried out by one of our authorized service centres
- + unauthorised repair attempts

Proof of Purchase and Serial Number

Please make sure that you are able to provide the appropriate receipt when claiming on your warranty. So that we can clearly identify the model of your equipment, and for the purposes of our quality control, you will need to give the serial number of your equipment, when contacting the service team. Where possible please have your serial number and your customer number ready when you call our service hotline. It will help us to deal with your request swiftly.







































If you cannot find the serial number on your fitness equipment, our service team is at your disposal to offer further information.

Service outside of the Warranty Period

We are also happy to issue an individual cost estimate if there is a problem with your fitness equipment after the warranty has expired, or in cases which do not fall under the terms of the warranty, e. g. normal wear and tear. Please contact our customer service team to find a quick and cost-effective solution to your problem. In such a case you will be responsible for the delivery costs.

Communication

Many problems can be solved just by speaking to us as your specialist supplier. We know how important it is to you as a user of the fitness equipment to have problems solved quickly and simply, so you can enjoy working out with minimal interruption. For that reason, we also want to resolve your queries quickly and in a straightforward manner. Thus, please always keep your customer number and the serial number of the faulty equipment handy.

DE	DK	FR
<p>TECHNIK</p> <p> +49 4621 4210-900</p> <p> +49 4621 4210-698</p> <p> technik@sport-tiedje.de</p> <p> Öffnungszeiten entnehmen Sie unserer Homepage.</p> <p>SERVICE</p> <p> 0800 20 20277 (kostenlos)</p> <p> 04621 4210 - 0</p> <p> info@sport-tiedje.de</p> <p> Öffnungszeiten entnehmen Sie unserer Homepage.</p>	<p>TEKNIK OG SERVICE</p> <p> 80 90 16 50</p> <p>+49 4621 4210-945</p> <p> info@fitshop.dk</p> <p> Åbningstider kan findes på hjemmesiden.</p>	<p>TECHNIQUE & SERVICE</p> <p> +33 (0) 189 530984</p> <p>+49 4621 42 10 933</p> <p> info@fitshop.fr</p> <p> Vous trouverez les heures d'ouverture sur notre site Internet.</p>
	PL	BE
	<p>DZIAŁ TECHNICZNY I SERWIS</p> <p> 22 307 43 21</p> <p>+49 4621 42 10-948</p> <p> info@fitshop.pl</p> <p> Godziny otwarcia można znaleźć na stronie głównej.</p>	<p>TECHNIQUE & SERVICE</p> <p> 02 732 46 77</p> <p>+49 4621 4210 933</p> <p> info@fitshop.be</p> <p> Vous trouverez les heures d'ouverture sur notre site Internet.</p>
UK	NL	INT
<p>CUSTOMER SUPPORT</p> <p> 00800 2020 2772</p> <p>+494621 4210 944</p> <p> info@sport-tiedje.co.uk</p> <p> You can find the opening hours on our homepage.</p>	<p>TECHNISCHE DIENST & SERVICE</p> <p> +31 172 619961</p> <p> service@fitshop.nl</p> <p> De openingstijden vindt u op onze homepage.</p>	<p>TECHNICAL SUPPORT & SERVICE</p> <p> +49 4621 4210-944</p> <p> service-int@sport-tiedje.de</p> <p> You can find the opening hours on our homepage.</p>
ES	AT	CH
<p>TECNOLOGÍA Y SERVICIOS</p> <p> 911 238 029</p> <p> info@fitshop.es</p> <p> Consulta nuestro horario de apertura en la página web.</p>	<p>TECHNIK & SERVICE</p> <p> 0800 20 20277 (Freecall)</p> <p>+49 4621 42 10-0</p> <p> info@sport-tiedje.at</p> <p> Öffnungszeiten entnehmen Sie unserer Homepage.</p>	<p>TECHNIK & SERVICE</p> <p> 0800 202 027</p> <p>+49 4621 42 10-0</p> <p> info@fitshop.ch</p> <p> Öffnungszeiten entnehmen Sie unserer Homepage.</p>

Please find a detailed overview including address and opening hours for all stores of the Sport-Tiedje Group in Germany and abroad on the following website:

www.sport-tiedje.com/en/stores

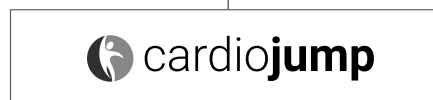
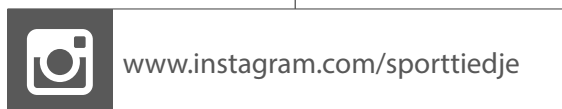
WE LIVE FITNESS

WEBSHOP AND SOCIAL MEDIA

Sport-Tiedje is Europe's largest specialist store for home fitness equipment with currently over 70 stores and one of the world's most renowned online mail order companies for fitness equipment. Private customers order via the 25 web shops in the respective national language or have their desired equipment assembled on site. In addition, the company supplies fitness studios, hotels, sports clubs, companies and physio practices with professional equipment for endurance and strength training.

Sport-Tiedje offers a wide range of fitness equipment from renowned manufacturers, high-quality in-house developments and comprehensive services, such as a build-up service and sports scientific advice before and after the purchase. The company employs numerous sports scientists, fitness trainers and competitive athletes.

Visit us also on our social media platforms or our blog!



BODYCRAFT